



SOLTRANS PUBLIC ADVISORY COMMITTEE (PAC) AGENDA
Public Advisory Committee
5:30 PM
Wednesday, August 27, 2025
Council Chambers
555 Santa Clara Street
Vallejo, CA 94590

Public Comment: Pursuant to the Brown Act, the public has an opportunity to speak on any matter on the agenda or, for matters not on the agenda, issues within the subject matter jurisdiction of the agency. Comments are limited to no more than 3 minutes per speaker unless modified by the Board Chair, Gov't Code § 54954.3(a). By law, no action may be taken on any item raised during the public comment period although informational answers to questions may be given and matters may be referred to staff for placement on a future agenda of the agency.

Americans with Disabilities Act (ADA): This agenda is available upon request in alternative formats to persons with a disability, as required by the ADA of 1990 (42 U.S.C. §12132) and the Ralph M. Brown Act (Cal. Govt. Code §54954.2). Persons requesting a disability related modification or accommodation should contact Suzanne Reyes, Transit Board Administrator/Office Manager, at (707) 736-6993 during regular business hours at least 72 hours prior to the time of the meeting.

Staff Reports: Staff reports are available for inspection at the SolTrans office, during regular business hours, 8:00 a.m. to 5:00 p.m., Monday-Friday. You may also contact the Transit Board Administrator/Office Manager via email at Suzanne@soltransride.com.

Supplemental Reports: Any reports or other materials that are issued after the agenda has been distributed may be reviewed by contacting the SolTrans Transit Board Administrator/Office Manager and copies of any such supplemental materials will be available on the table at the entry to the meeting room.

Agenda Times: Times set forth on the agenda are estimates. Items may be heard before or after the times shown.

1. CALL TO ORDER

2. CONFIRM QUORUM/ STATEMENT OF CONFLICT

3. APPROVAL OF AGENDA

4. OPPORTUNITY FOR PUBLIC COMMENT

5. ACTION ITEMS

5.A Systemwide Comprehensive Operational Analysis (COA) Revised Concepts

Suggested Action: Receive the Draft COA Final Report and provide feedback to the SolTrans Board of Directors regarding the COA Proposed Network. (PRESENTER: Mandi Renshaw, Planning and Operations Manager)

[RPT-Systemwide COA Revised Concepts.pdf](#)

[ATCH A-Draft COA Final Report.pdf](#)

NON-ACTION/ INFORMATIONAL

6. DISCUSSION ITEMS

7. NON-DISCUSSION ITEMS

7.A Agency Update

Suggested Action: Informational. (PRESENTER: Mandi Renshaw, Planning & Marketing Manager)

[Cvr Memo Agency Updates.pdf](#)

[ATCH A-Agency Updates.pdf](#)

7.B System Performance Report

Suggested Action: Informational. (PRESENTER: Ronald Freeman II, Operations Manager)

[Cvr Memo Sys Perf Report.pdf](#)

[ATCH A-System Performance Rpt.pdf](#)

8. ADJOURNMENT



PUBLIC ADVISORY COMMITTEE

Scope and Membership

SolTrans promotes an open and inclusive public involvement process.

i. SCOPE

Each Member Agency will appoint three members of the public with demonstrated expertise or special interest in transit issues, who reside within the boundaries of the agencies that they represent, to serve on a Public Advisory Committee (PAC). This will include representatives selected by each Member Agency.

The PAC will serve as an advisory committee to the SolTrans Board and will review and comment to the SolTrans Board on the following matters:

1. Service and fare adjustments,
2. Development of Short Range Transit Plans, and
3. Review SolTrans' annual work plan. (SolTrans JPA, pg. 6)

1. **Bus service adjustments** are typically implemented in January and August. Bus service adjustments that require a public process and PAC and Board approval include:

- Major changes that increase or reduce service hours and/or service miles by 10 percent of the entire system, eliminate an existing route, or create a new route; or
- Minor service changes that reduce a single route's or combined related routes' total mileage or daily vehicle revenue miles by at least 25% on the weekday(s) for which the change is made.

However, routine service adjustments that do not meet the above criteria are implemented by staff without formal public process or Board approval. Factors influencing routine adjustments include changing traffic patterns, interagency coordination, staffing levels, and public feedback. Staff plan and implement the changes, providing an informational update to the PAC and Board of Directors.

A **fare change** is any change to an existing, established fare rate, fare type, transfer policy, or fare media policy, applicable to regular fixed route or paratransit service.

2. **Short Range Transit Plans (SRTP)** outline how a public transit system will operate over a period of years. The SRTP assesses the transit system, fleet needs, capital and operating costs and revenue, and new transit services or projects. The SRTP planning period is usually five years.
3. **SolTrans' work plan** is updated annually and presented to the PAC and Board of Directors. The work plan document, Performance Goals and Objectives, is used to guide the agency's decision-making processes and organize activities in a meaningful manner, to effect positive change and improve performance, as desired by the Board of Directors for carrying-out SolTrans' mission to "provide safe, reliable, courteous, efficient and accessible transportation services that effectively link people, jobs and communities."

ii. MEMBERSHIP

The PAC typically meets quarterly, or as needed.

Appointments shall continue until a successor is duly appointed by the representing agency unless a term expiration is specified below. Some agencies permit members with expired terms to continue serving until a successor is appointed.

City of Benicia Representatives
Ginger Burnett (<i>term expires 7/31/2023</i>), 2025 Chair
Daniel Smith
<i>Vacant</i>
Solano Transportation Authority Representatives
Tom Bartee (<i>term expires 12/31/2027</i>)
Adjoa McDonald (<i>term expires 12/31/2027</i>)
Cynthia Tanksley (<i>term expires 12/31/2027</i>)
City of Vallejo Representatives
Richard Burnett (<i>term expires 5/13/2029</i>), 2025 Vice-Chair
Avery Livengood (<i>term expires 5/13/2029</i>)
Ethan Standafer (<i>term expires 5/13/2029</i>)

Interested citizens may contact the Clerk's offices of the representing agencies above if they wish to apply to fill one of the current or upcoming vacancies.



SOLTRANS ACRONYMS LIST OF TRANSPORTATION TERMS

Solano County Transit

Last Updated: April 10, 2025

A

ABAG	Association of Bay Area Governments
ADA	Americans with Disabilities Act
APC	Automatic Passenger Counter
APTA	American Public Transit Association
AVL	Automated Vehicle Location System

B

BAFO	Best and Final Offer
BART	Bay Area Rapid Transit
BEB	Battery-Electric Bus

C

CAD	Computer-Aided Dispatch
CalACT	California Association for Coordinated Transportation
CalOES	California Office of Emergency Services
CalSTA	California State Transportation Agency
Caltrans	California Department of Transportation
CAM	Cost Allocation Model
CARB	California Air Resources Board
CEQA	California Environmental Quality Act
CNG	Compressed Natural Gas
COA	Comprehensive Operational Analysis
COV	City of Vallejo
CTA	California Transit Association
CTC	California Transportation Commission
CTSA	Consolidated Transportation Services Agency

D

DAR	Dial-a-Ride
DBE	Disadvantaged Business Enterprise
DOT	Department of Transportation

E & F

FAST	Fairfield and Suisun Transit
FAST Act	Fixing America's Surface Transportation Act
FHWA	Federal Highway Administration
FTA	Federal Transit Administration
FY	Fiscal Year

G, H, I, & J

GFI	Gen-fare Industries Farebox
GPS	Global Positioning System
HOV	High Occupancy Vehicle
IFB	Invitation for Bid
JPA	Joint Powers Authority

L & M

LCTOP	Low Carbon Transit Operations Program
LoNo	Low or No Carbon emissions
MCI	Motor Coach Industries

MOD	Mobility on Demand
MOU	Memorandum of Understanding
MPO	Metropolitan Planning Organization
MTC	Metropolitan Transportation Commission

N, O, & P

NTD	National Transit Database
O&M	Operations and Maintenance
PAC	Public Advisory Committee
PARS	Public Agency Retirement Services
PCC	Paratransit Coordinating Council
PNR	Park & Ride
PPP (3P)	Public Private Partnership
PY	Prior Year

R & S

RFP	Request for Proposals
RM2	Regional Measure 2 Funds
RM3	Regional Measure 3 Funds
RVH	Revenue Vehicle Hours
RVM	Revenue Vehicle Miles
SRTTP	Short Range Transit Plan
STA	Solano Transportation Authority
STAF	State Transit Assistance Fund

T

TAC	Technical Advisory Committee
TCP	Transit Capital Priorities
TDA	Transportation Development Act
TIP	Transportation Improvement Program
TNC	Transportation Network Company

U, V, W, Y

UA or UZA	Urbanized Area
VMT	Vehicle Miles Traveled
VTC	Vallejo Transit Center
WETA	San Francisco Bay Area Water Emergency Transportation Authority
YTD	Year to Date

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Solano County Transit

TO: PUBLIC ADVISORY COMMITTEE
PRESENTER: MANDI RENSHAW, PLANNING AND MARKETING MANAGER
SUBJECT: SYSTEMWIDE COMPREHENSIVE OPERATIONAL ANALYSIS (COA)
REVISED CONCEPTS
ACTION: MOTION

BACKGROUND:

The revised concepts for the final Comprehensive Operational Analysis (COA) represent the culmination of months of listening to the community, meeting with stakeholders, and carefully weighing how to deliver a network that balances efficiency, coverage, and equity within a cost-neutral budget. The changes presented in this update are directly inspired by what we heard from the public and regional partners during the extensive outreach period, which began when the COA draft concepts were officially released on February 20, 2025, at the SolTrans Board meeting.

From that date through the close of the comment period, SolTrans staff and consultants conducted an extensive outreach effort, engaging the public at 69 different events across Solano County and beyond. We spoke with more than 1,000 community members — both riders who depend on the system every day and non-riders who shared their perspectives on where transit is needed most. Staff spent approximately 80 hours, including nights, early mornings, and weekends in the field during this period, ensuring that we connected with as many voices as possible.

This outreach took place at key regional hubs, including El Cerrito del Norte and Walnut Creek BART stations, the Vallejo Transit Center, the Fairfield Transportation Center, and the Vacaville Transportation Center. We also brought information and surveys to farmers' markets across every city in Solano County served by SolTrans, attended community meetings, and held targeted stakeholder sessions in Vallejo and Vacaville to capture regional priorities. Onboard the bus ride-alongs were conducted on every route, allowing staff to hear from riders in real time about their trips and their concerns. Engagement also extended to civic forums such as the Vallejo City Unified School District Board meeting and the Glen Cove Community Meeting, expanding the range of voices in the conversation.

In total, 453 surveys were completed, supplemented by dozens of comments submitted via the SolTrans website and additional input gathered in person. Of these responses, 34% addressed local route concepts, 51% addressed Solano Express concepts, and 15% addressed both. Overall, 64% of open-ended comments expressed concerns about specific proposed changes, 10% were supportive, 14% were neutral, and 12% discussed topics unrelated to the Draft Concepts. Many of the concerns came from current riders who were worried about losing service they rely on, while others identified corridors and neighborhoods where they believe transit service is needed, even if they do not currently ride.

DISCUSSION:

The feedback received has been instrumental in shaping the Proposed Network revisions. The Proposed Network makes notable improvements across both Local and Solano Express services,

as shown in Attachment A, with a breakdown of the concepts by Local, Solano Express, and Public Engagement.

Across the board, the proposed network is expected to increase the number of jobs reachable by the median resident by more than 100% over the existing network during both morning and midday peak periods. Benefits are seen across the total population, low-income populations, and people of color (see Figure 36 on page 32 of the Draft COA Final Report). The specific route changes in the Proposed Network are as follows:

- On weekdays, local routes will begin service at 6:00 a.m. and run until 9:00 p.m., with all routes operating on top-of-the-hour headways to allow for seamless systemwide transfers.
- On weekends, the network will see a significant increase in service:
 - Saturday service spans will be extended for Routes 1, 3, 4, 6, and 7A/B, and
 - Sunday service hours will increase by 51%, including the addition of Routes 3 and 6.

Local Routes

- Route 1: Combines current Routes 1 and 2 into a two-way loop (like the current 7A/B) serving Crest/North Vallejo, Sacramento Street, Broadway, and ending at Six Flags. The combined routes will leave the Vallejo Transit Center at the top and every half hour to increase access to Six Flags to twice hourly.
- Route 3: Converts to a bi-directional, 60-minute service connecting South Vallejo to Springs Road and Rollingwood without requiring a transfer at the Vallejo Transit Center.
- Route 4: Retains coverage of the courthouse, social service offices, and hospital, with a new terminus at Federal Terrace; changes reflect strong public preference for coverage in this area.
- Route 6: Rerouted to end at Gateway Plaza, providing direct access for central Vallejo residents.
- Route 7A/7B: Frequency increased to 30 minutes; routing streamlined in East Vallejo and near Gateway Plaza to improve efficiency.
- Routes 15 & 17: No changes.
- Route 38: Redesigned to better serve neighborhoods with minimal or discontinued service corridors. Staff will also be working with school district representatives to redesign the route in line with upcoming, if any, changes to the school district's lining.

Solano Express Routes

The proposed revisions to the Solano Express network focus on aligning service levels with demand and improving overall reliability. The changes aim to increase frequency where ridership is strongest, particularly on the Red Line, while enhancing consistency on the Yellow and Blue Lines to make them more dependable and useful for a wider variety of trips throughout the day.

- Blue Line: Increases to hourly frequency between Concord and Vacaville ALL day; the Blue will join the Yellow Line at North Concord and Concord BART; service to Davis will be discontinued without an increase of funding (future possibilities noted in the Final Report).
- Red Line: Midday service between the Vallejo Transit Center and El Cerrito del Norte BART increases to every 30 minutes; peak service between Fairfield and Vallejo also increases to every 30 minutes; midday Fairfield service remains hourly.
- Green Line: Reduced to two peak-period round trips, with other trips accommodated by increased Red Line frequency and streamlined Blue Line service.
- Yellow Line: Serves North Concord and Concord BART, retains current Benicia stops, and maintains consistent 60-minute frequency all day.

- Route 82: Discontinued; resources shifted to increase frequency to El Cerrito del Norte BART.

The Proposed Network for Solano Express is projected to meet or exceed current job access levels during most time periods, particularly benefiting the Fairfield and Vacaville Transportation Centers, which will see significant midday gains. Only three time periods fall below current job access levels, as noted in Attachment A, Figure 75.

The COA Final Report will also include the additional analyses requested by the Solano Transportation Authority (STA) Board on July 9, 2025 — specifically, the estimated cost of providing a high-quality service to Davis. This information will allow for a full evaluation of future service possibilities should funding become available.

CONCLUSION:

The Revised Concepts for the COA Final Report reflect extensive public and stakeholder input and a careful balance between efficiency, equity, and coverage. The Proposed Network will deliver more frequent and consistent service where demand is highest, expanded weekend and evening coverage, and significant gains in job access—especially for low-income riders and communities of color. Local route changes improve access to key destinations, while Solano Express revisions strengthen regional connectivity and usefulness for a wider range of trips.

While no single redesign can address every concern, this plan positions SolTrans to meet today's travel needs within the budget and resources available, while remaining flexible for future opportunities. With the STA-requested cost analysis for a quality Davis service, SolTrans will be prepared to pursue expansion as funding allows. Adoption of these revisions in September 2025 would strengthen network connectivity, enhance reliability, and create a service that appeals to a broader range of riders, solidifying SolTrans's role as the primary transit provider for Benicia and Vallejo and a vital connector within and beyond Solano County.

FISCAL IMPACT:

There is no fiscal impact associated with this report.

PERFORMANCE GOAL:

Goal 1: Service – Deliver on-time safe transit services which meet the needs of Solano County Communities; **Objective B** – Comprehensive Operational Analysis (COA).

RECOMMENDATION:

Receive the Draft COA Final Report and provide feedback to the SolTrans Board of Directors regarding the COA Proposed Network.

Attachments:

- A. Draft COA Final Report

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Draft Comprehensive Operational Analysis (COA) Final Report

For: SolTrans Public Advisory Committee



Presented by: Mandi Renshaw
Planning & Marketing Manager

System Redesign Goal

The goal of the Comprehensive Operational Analysis (COA) is to redesign SolTrans' Local and Solano Express network to better balance efficiency, equity, and coverage within a cost-neutral budget, while improving reliability, connectivity, and access to jobs for riders across Solano County and the region.

Stakeholder Meetings

Staff hosted a Vallejo and Vacaville Stakeholder Meeting, which included key stakeholders from Solano County, to review the Draft Concepts and provide feedback.

- Vallejo had 21 attendees, including bus operators, staff from the Cities of Benicia and Vallejo, Solano Mobility staff, and Supervisor Wilson's and Senator Cabaldon's representatives.
- Vacaville had 24 attendees, including Vacaville City Coach staff and operations, staff from the Cities of Dixon, Fairfield, and Suisun City, Solano Transportation Authority staff, and four riders.



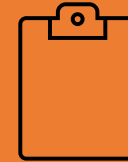
Summary



80 hours



1042 people



~500 Surveys

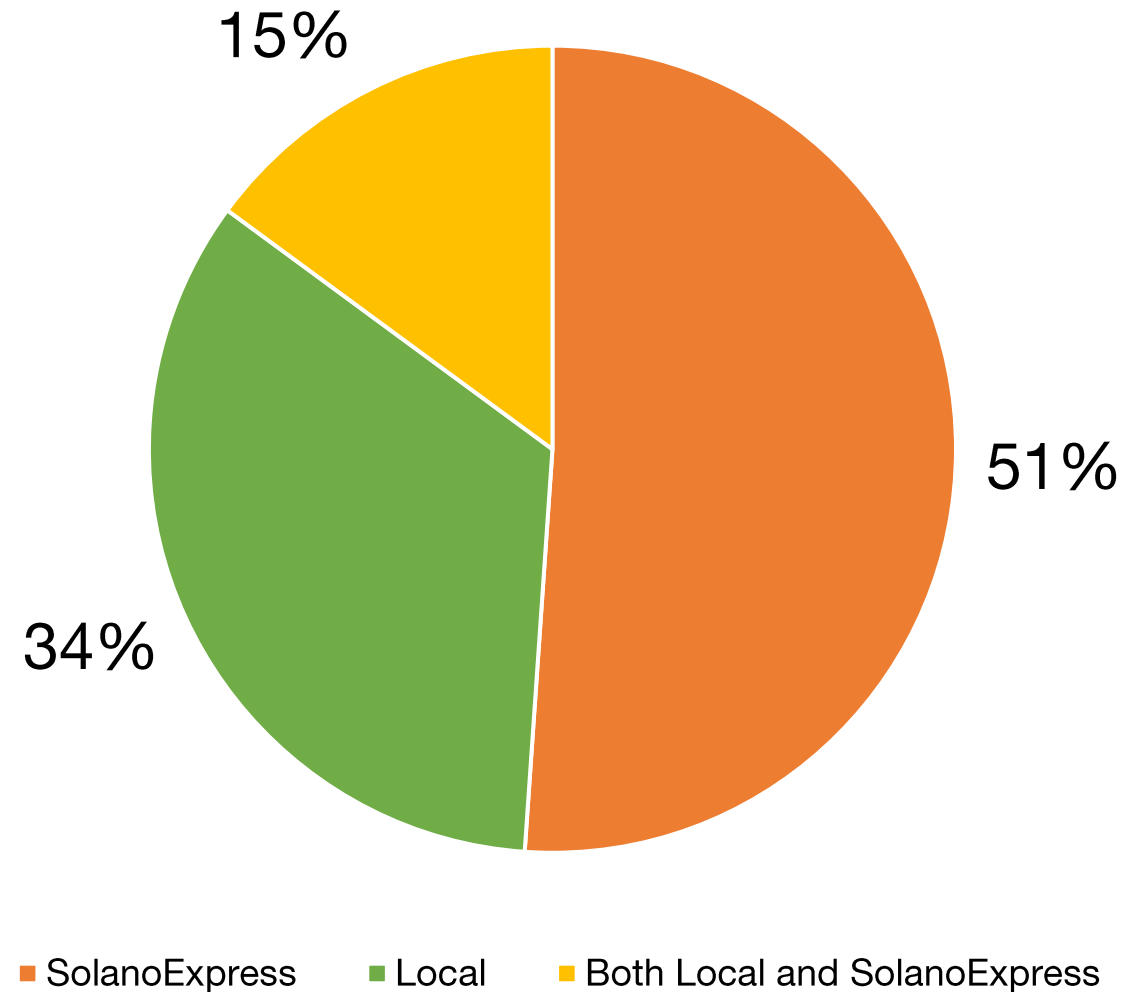
Overall Comments By Mode

765 public comments were received via survey, website, in-person, or over the phone:

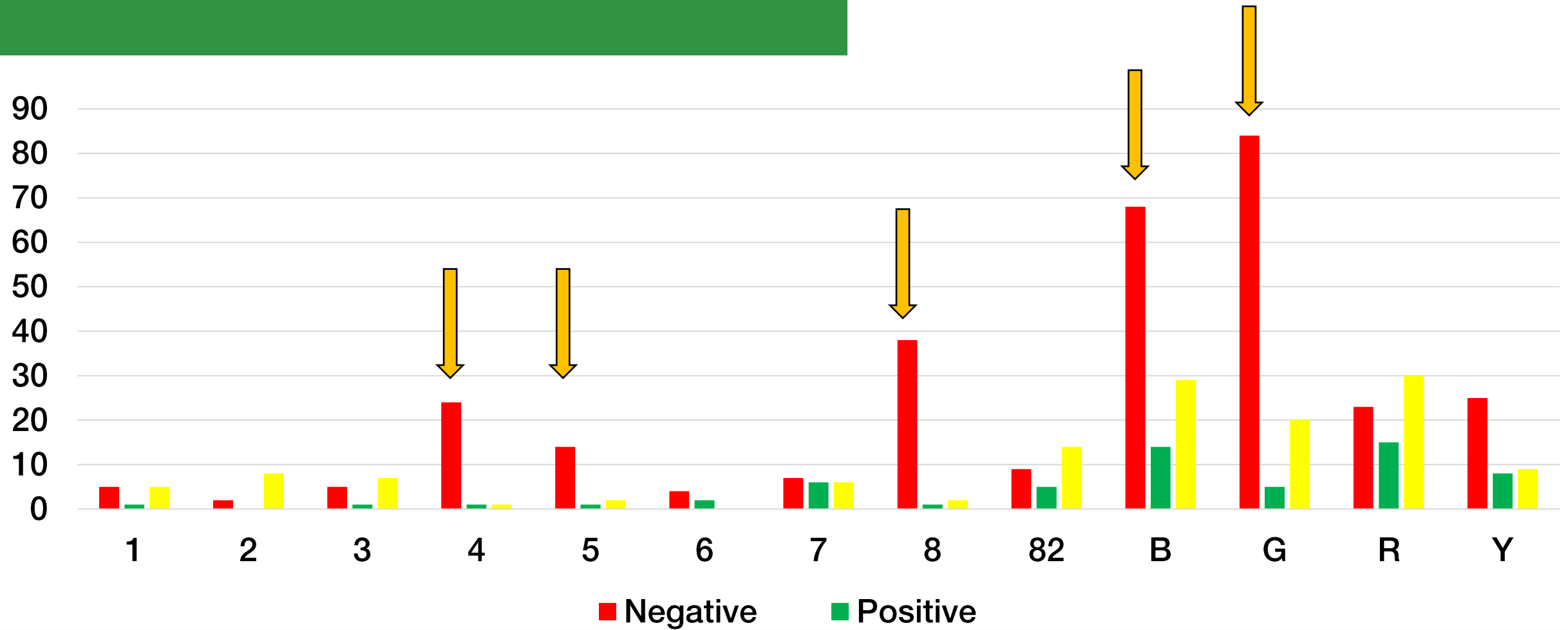
- Local - 266
- Solano Express - 465
- Service-related – 34
(non-concept - maps, benches, etc.)

456 of the total comments were received via surveys

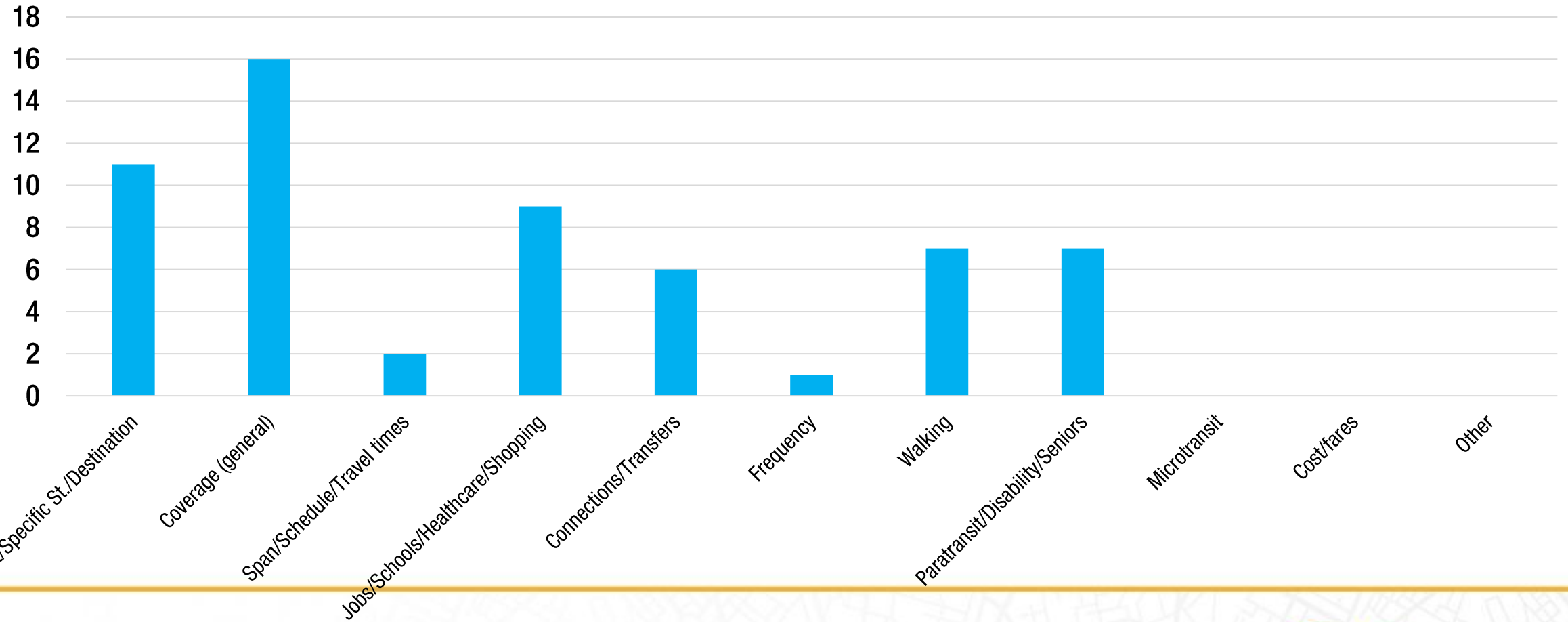
Percent of Survey Respondents



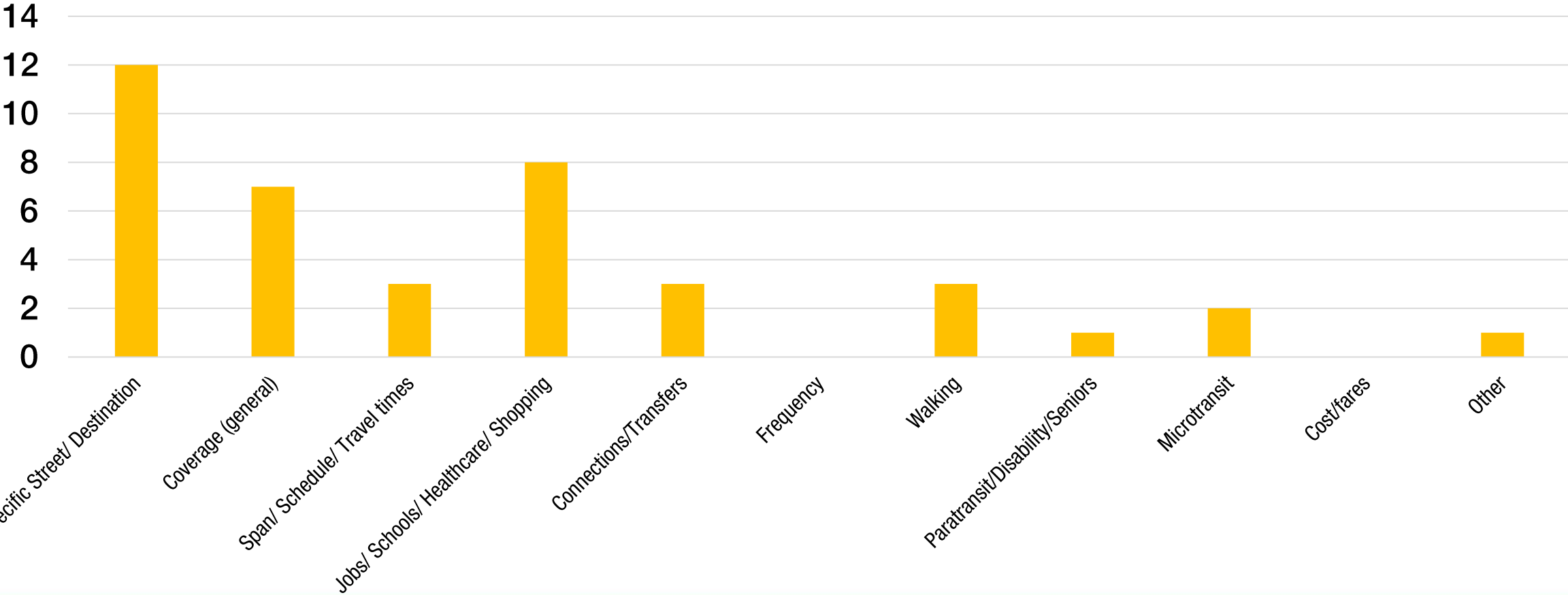
Comments By Sentiment



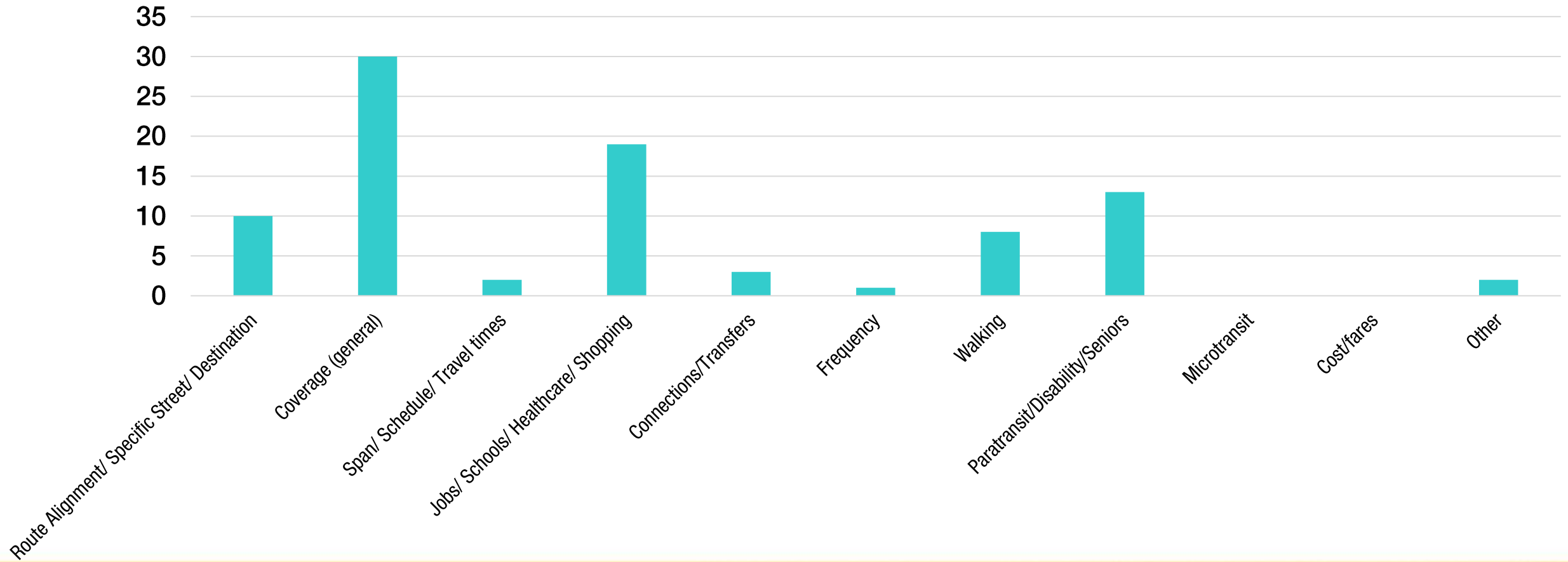
Route 4



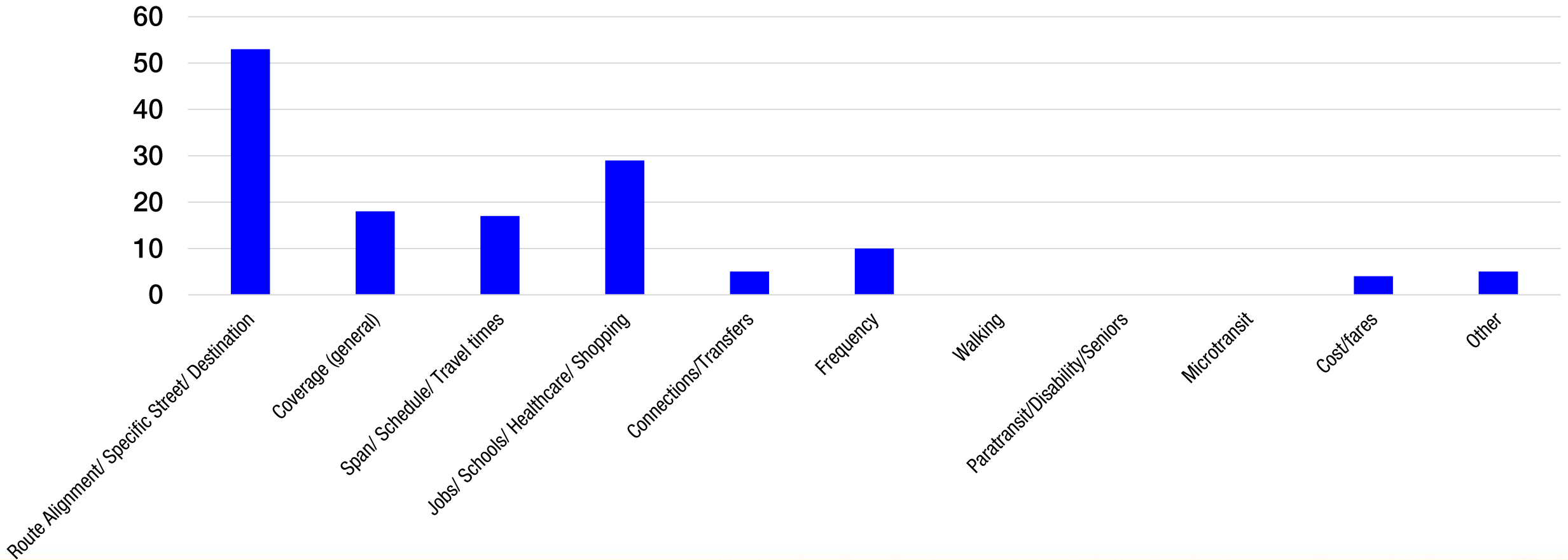
Route 5



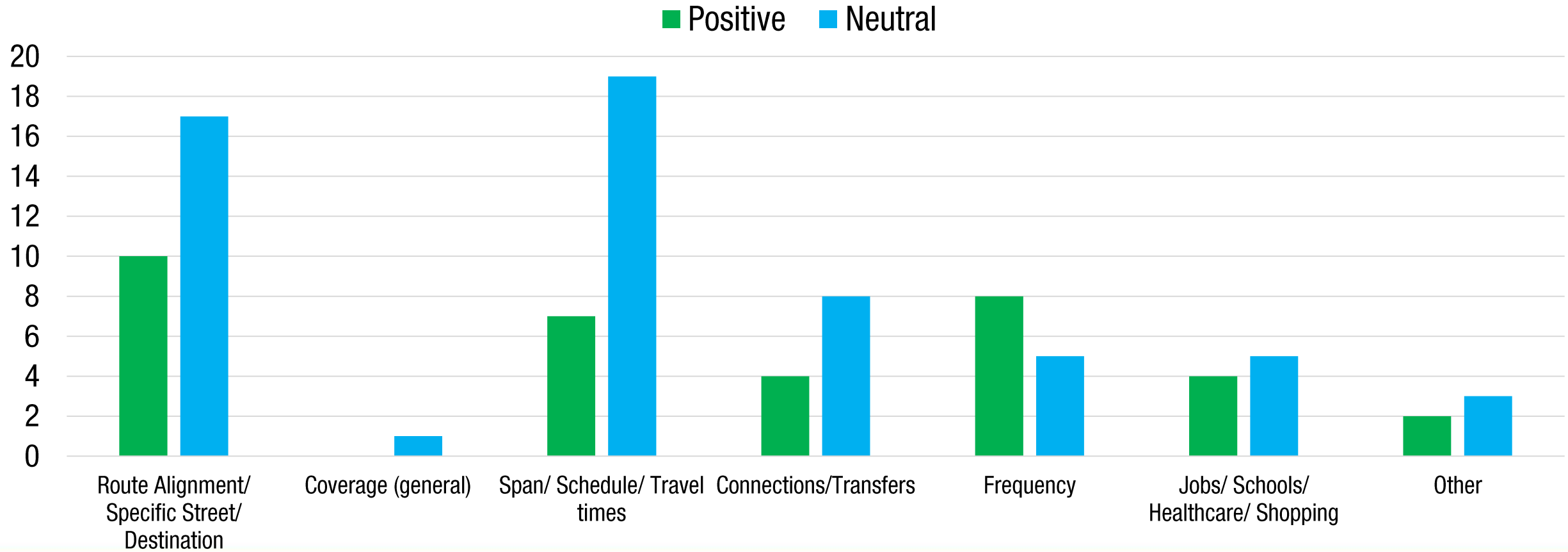
Route 8



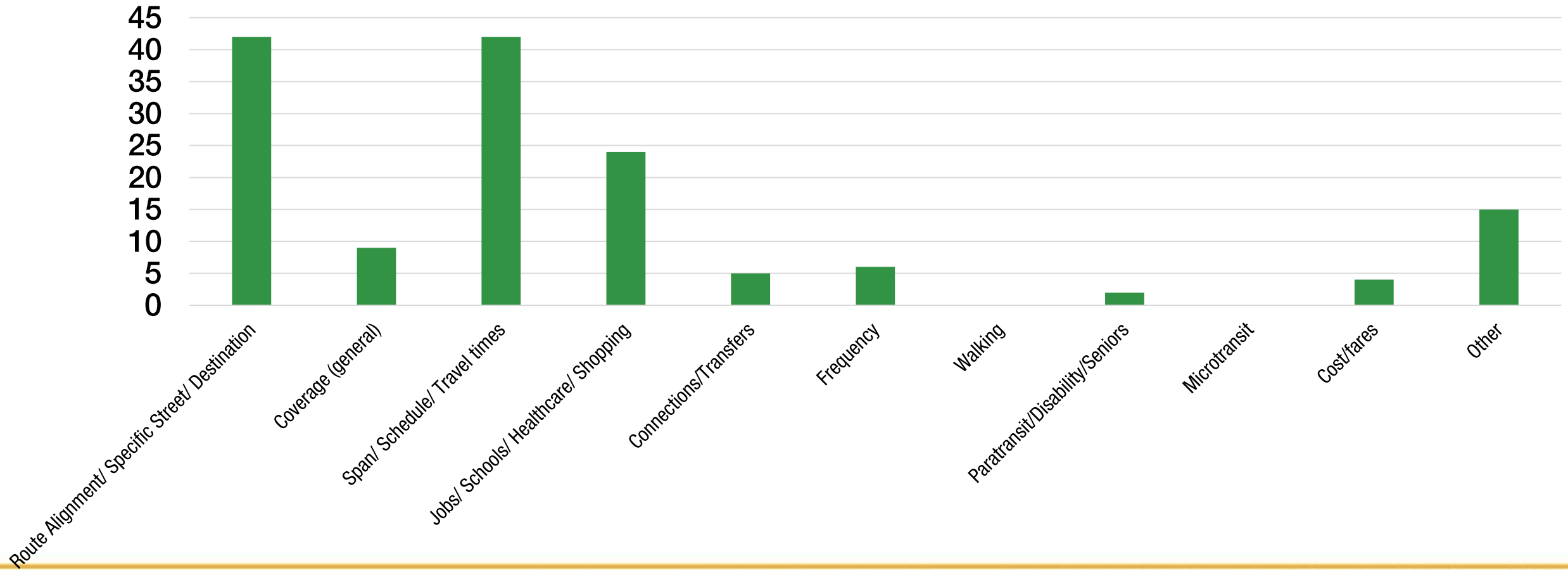
Blue Line



Blue Line



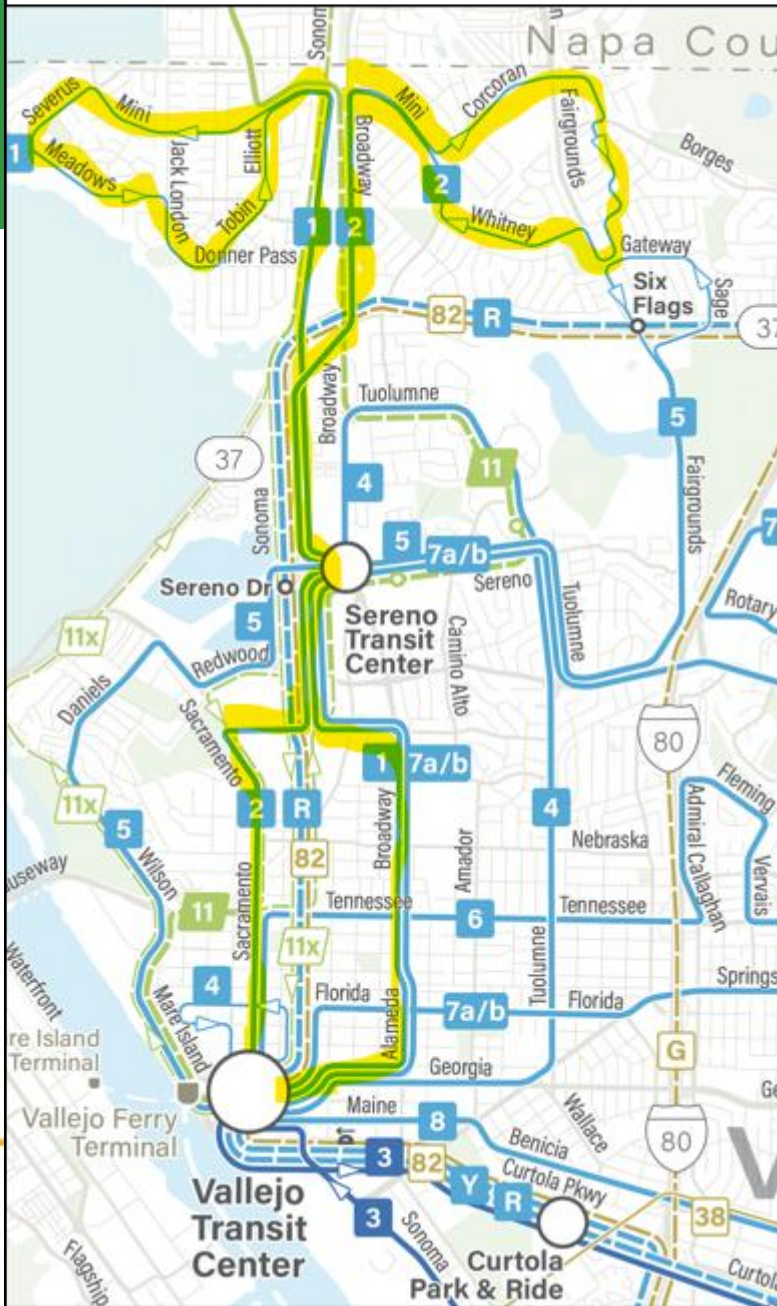
Green Line



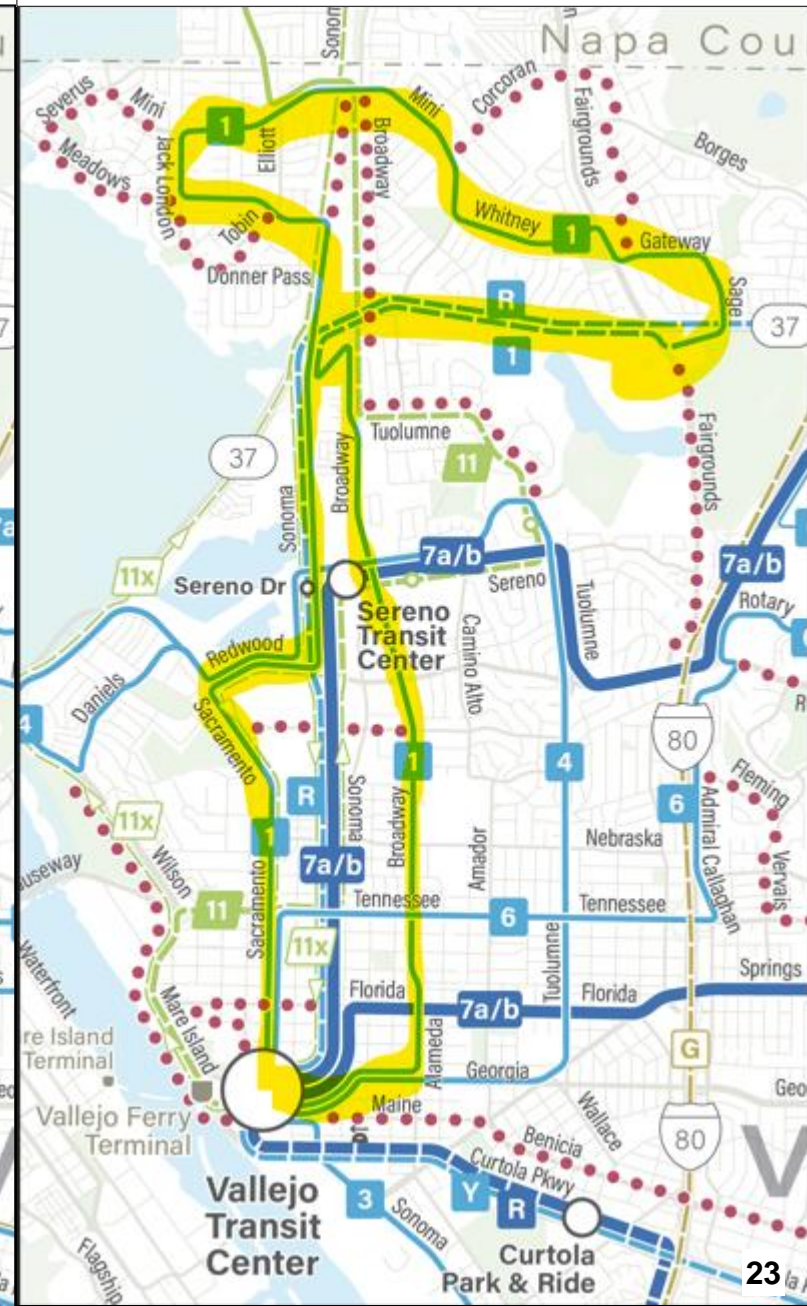
Proposed Network: Route 1

Combines current Routes 1 and 2 into a two-way loop (like the current 7A/B) serving Crest/North Vallejo, Sacramento Street, Broadway, and ending at Six Flags. The combined routes will leave the Vallejo Transit Center at the top and half hour to increase access to Six Flags to twice an hour.

Existing Route Map



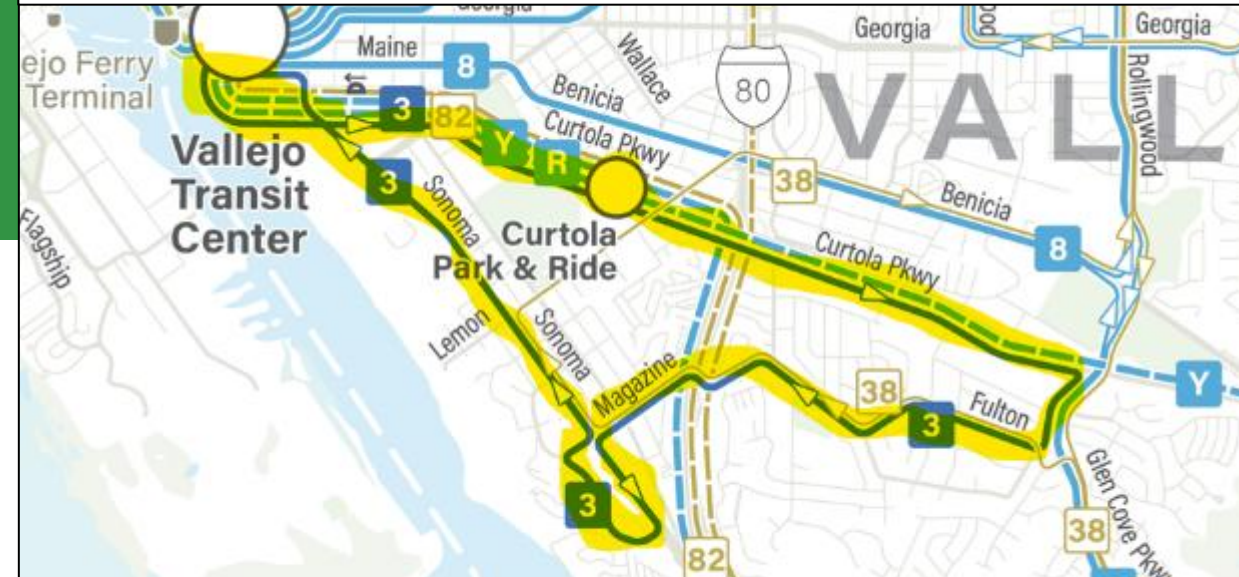
Proposed Route Map



Proposed Network: Route 3

Converts to a bi-directional, 60-minute service connecting South Vallejo to Springs Road and Rollingwood without requiring a transfer at the Vallejo Transit Center.

Existing Route Map

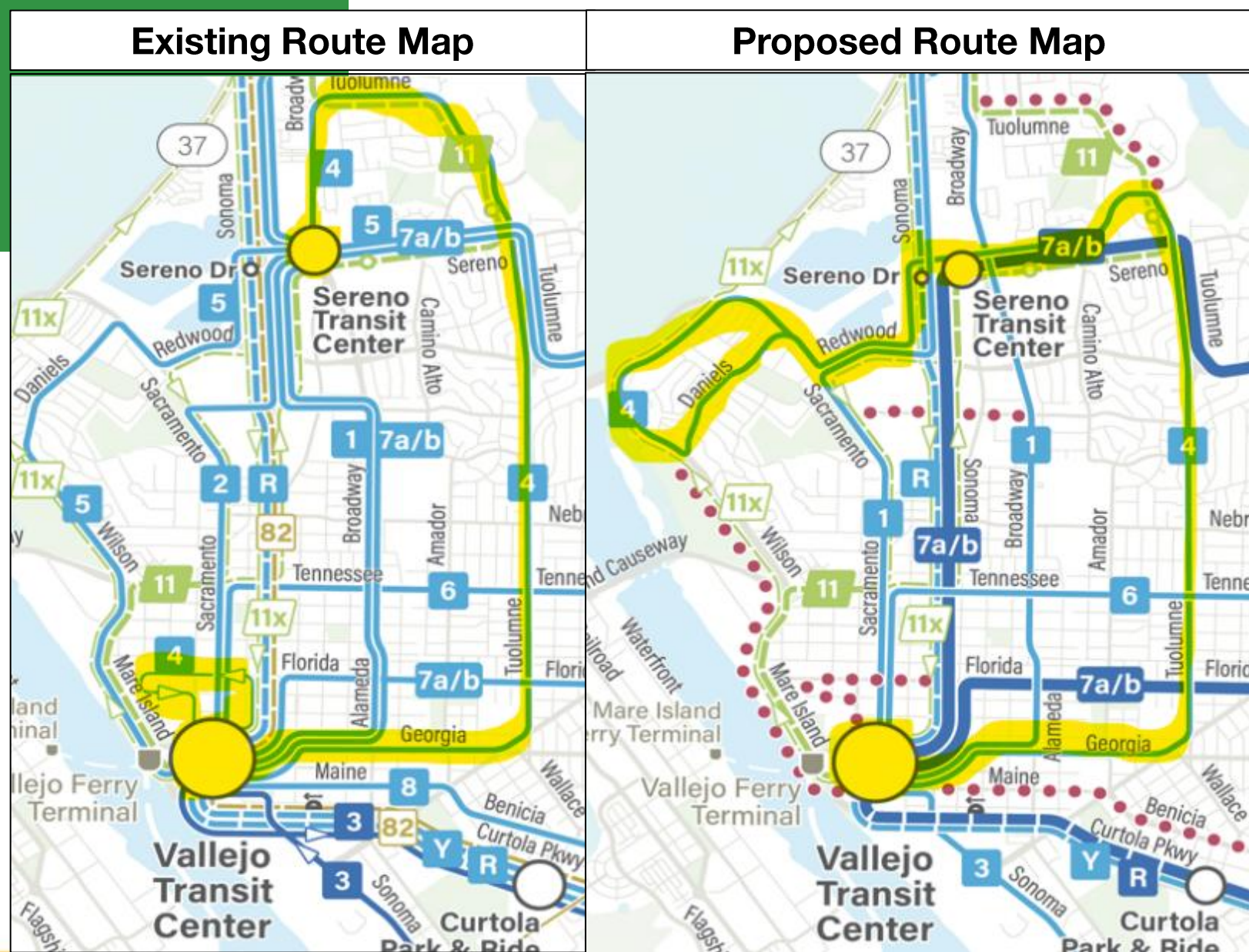


Proposed Route Map



Proposed Network: Route 4

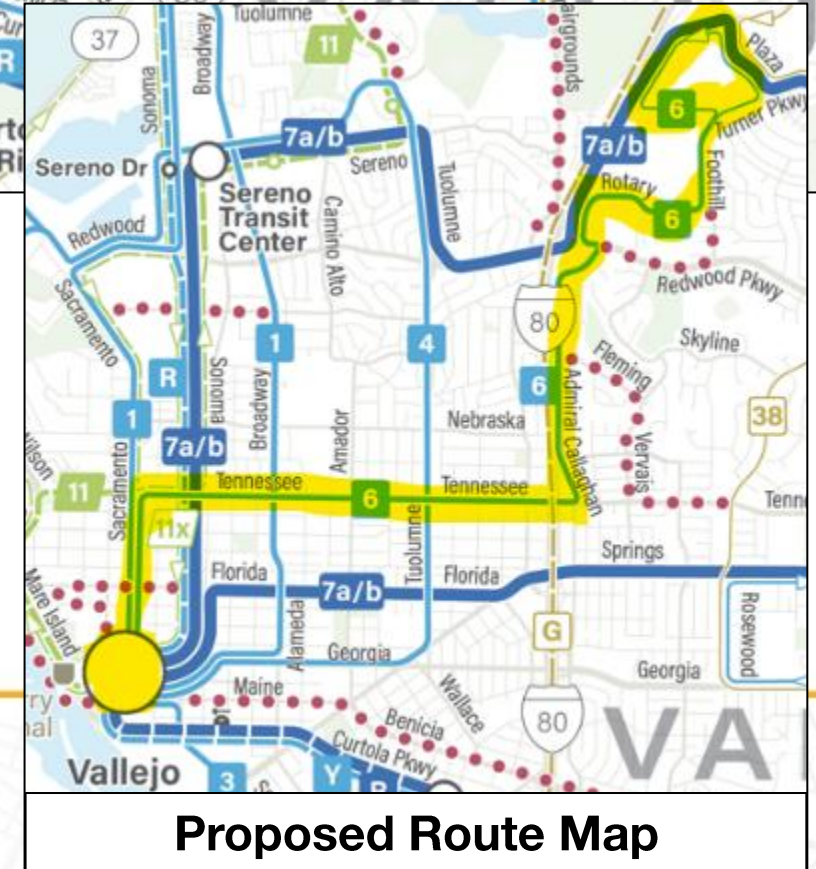
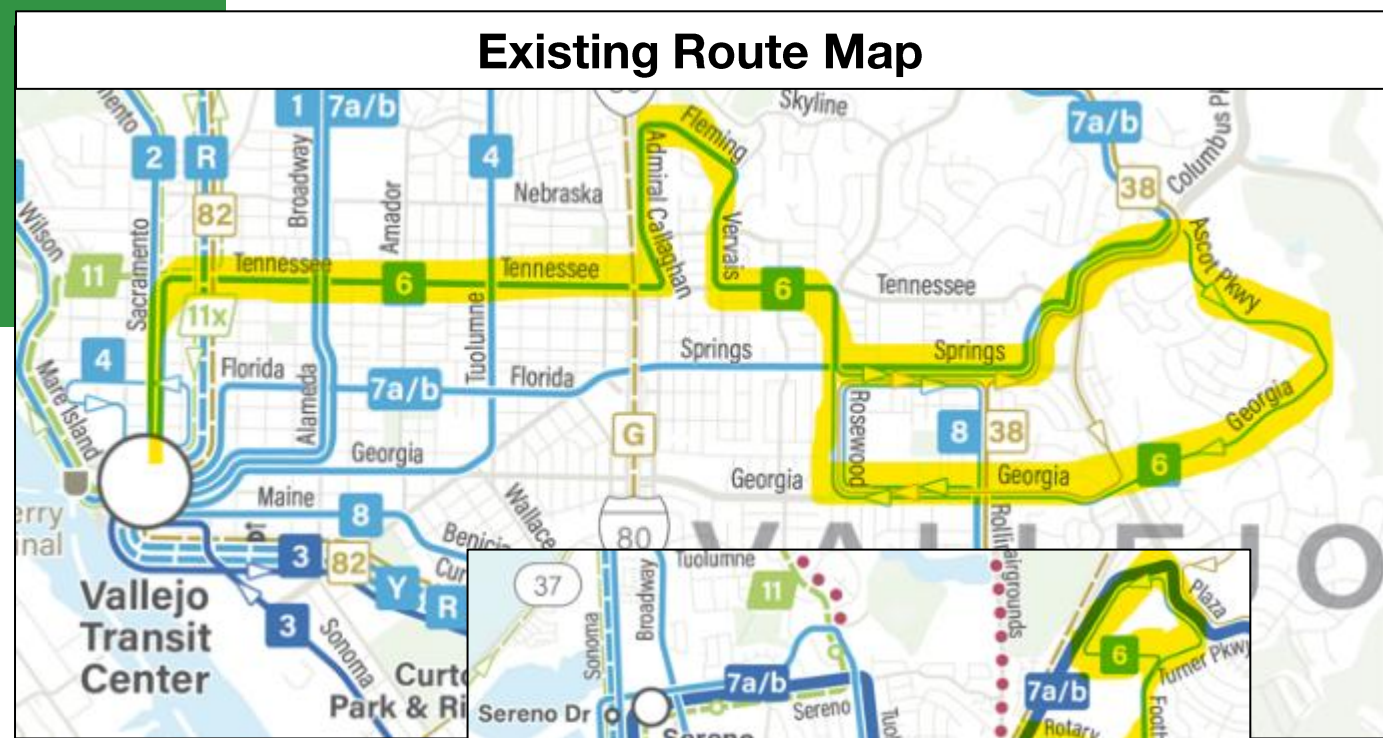
Retains coverage of the courthouse, social service offices, and hospital, with a new terminus at Federal Terrace; changes reflect strong public preference for coverage in this area.



Proposed Network: Route 6

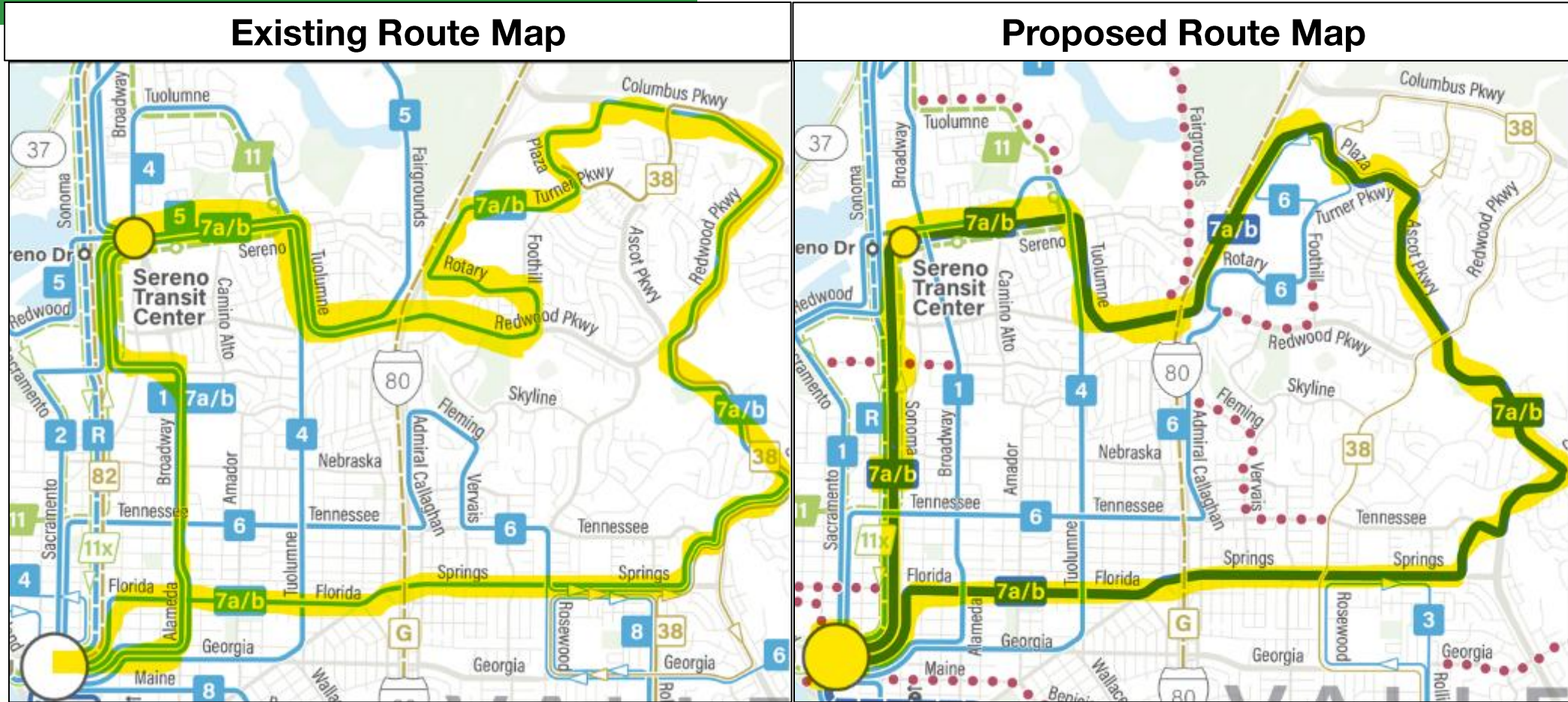
Rerouted to end at Gateway Plaza, providing direct access for central Vallejo residents.

There is potential to extend the Route to terminate at Solano Community College, Vallejo Campus. Test runs are being completed now.



Proposed Network: Route 7

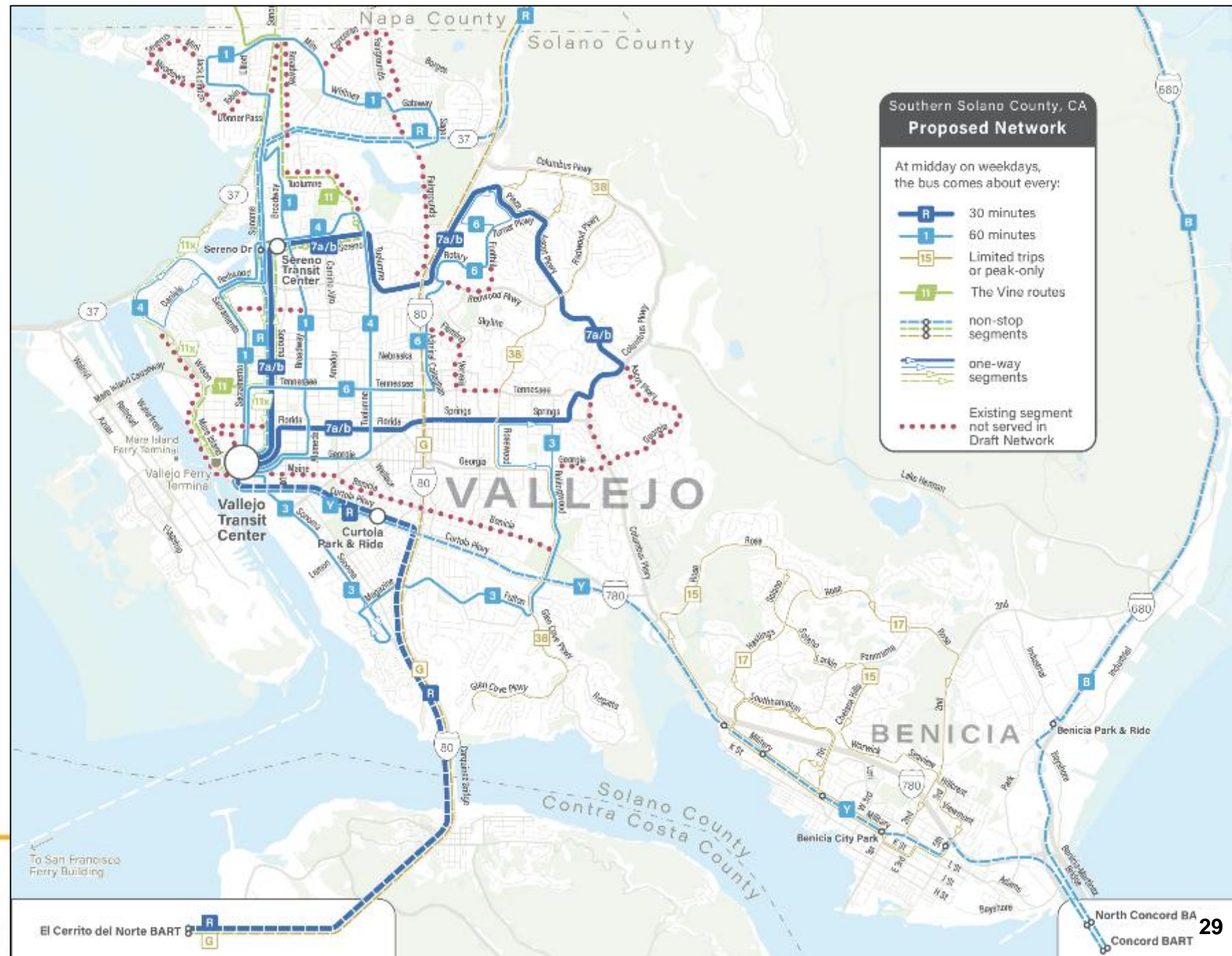
Frequency increased to 30 minutes; routing streamlined in East Vallejo and near Gateway Plaza to improve efficiency.



Existing System Map



Proposed System Map



Proposed Network: Blue Line

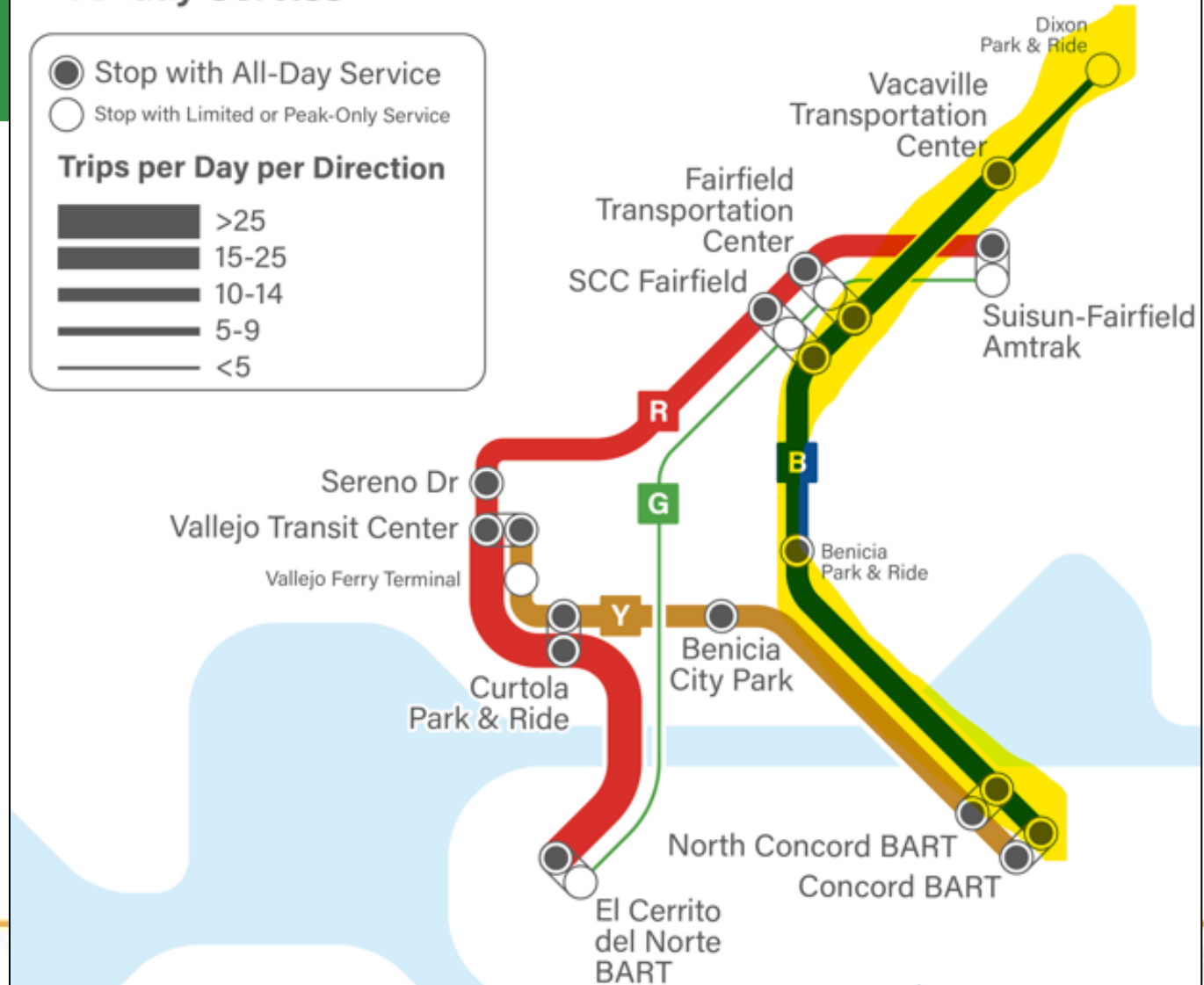
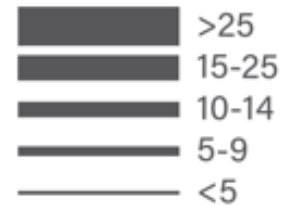
- Increases to hourly frequency between Concord and Vacaville ALL day
- Blue will join Yellow Line at North Concord and Concord BART
- Service to Davis will be discontinued without an increase in funding (future possibilities noted in the Final Report).

Solano Express Proposed Network

Weekday Service

- Stop with All-Day Service
- Stop with Limited or Peak-Only Service

Trips per Day per Direction



Proposed Network: Green Line

Reduced to two peak-period round trips.

Other trips accommodated by:

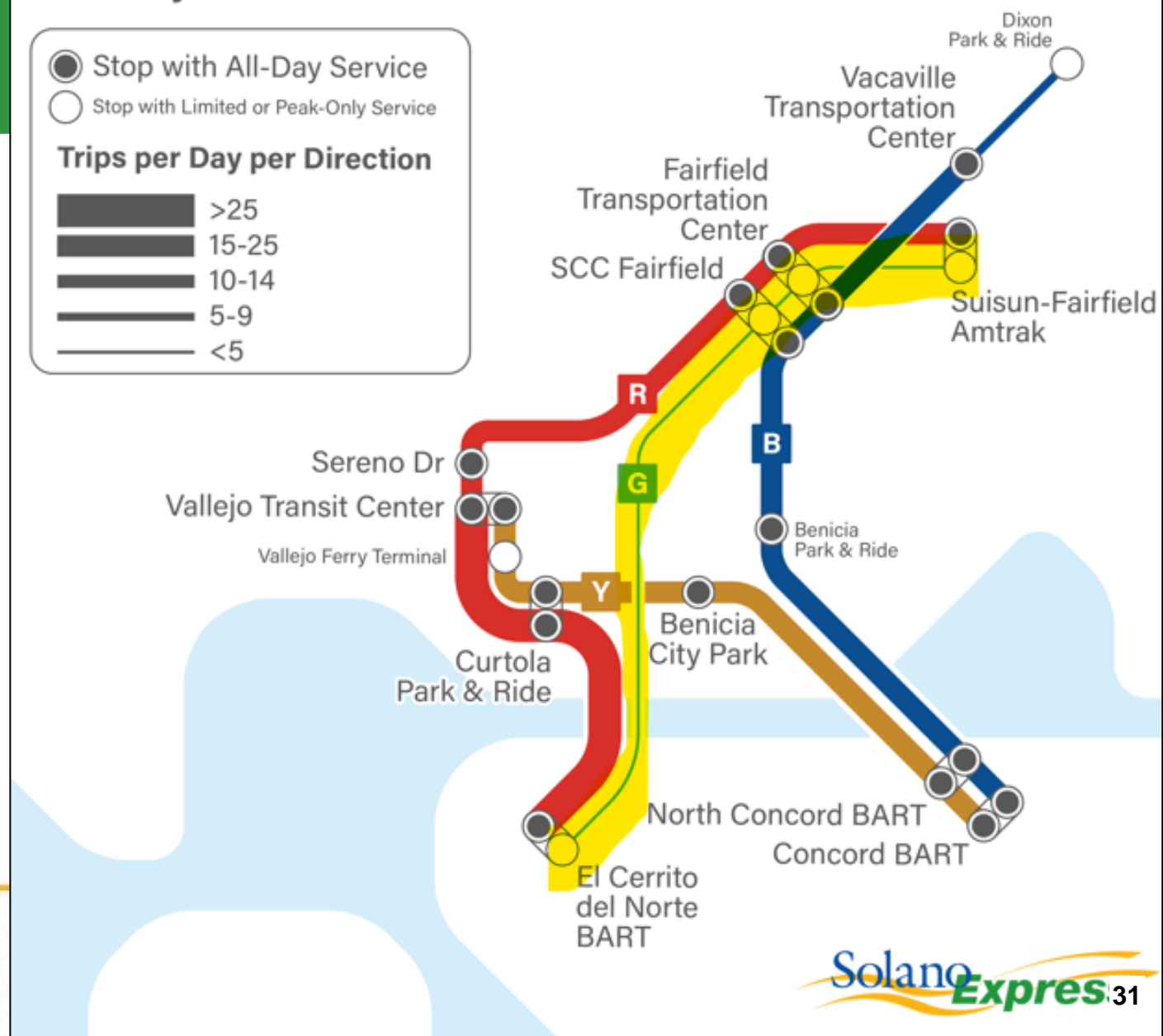
- Increased Red Line frequency
- Streamlined Blue Line service

Solano Express Proposed Network

Weekday Service

- Stop with All-Day Service
- Stop with Limited or Peak-Only Service

Trips per Day per Direction



Proposed Network: Red Line

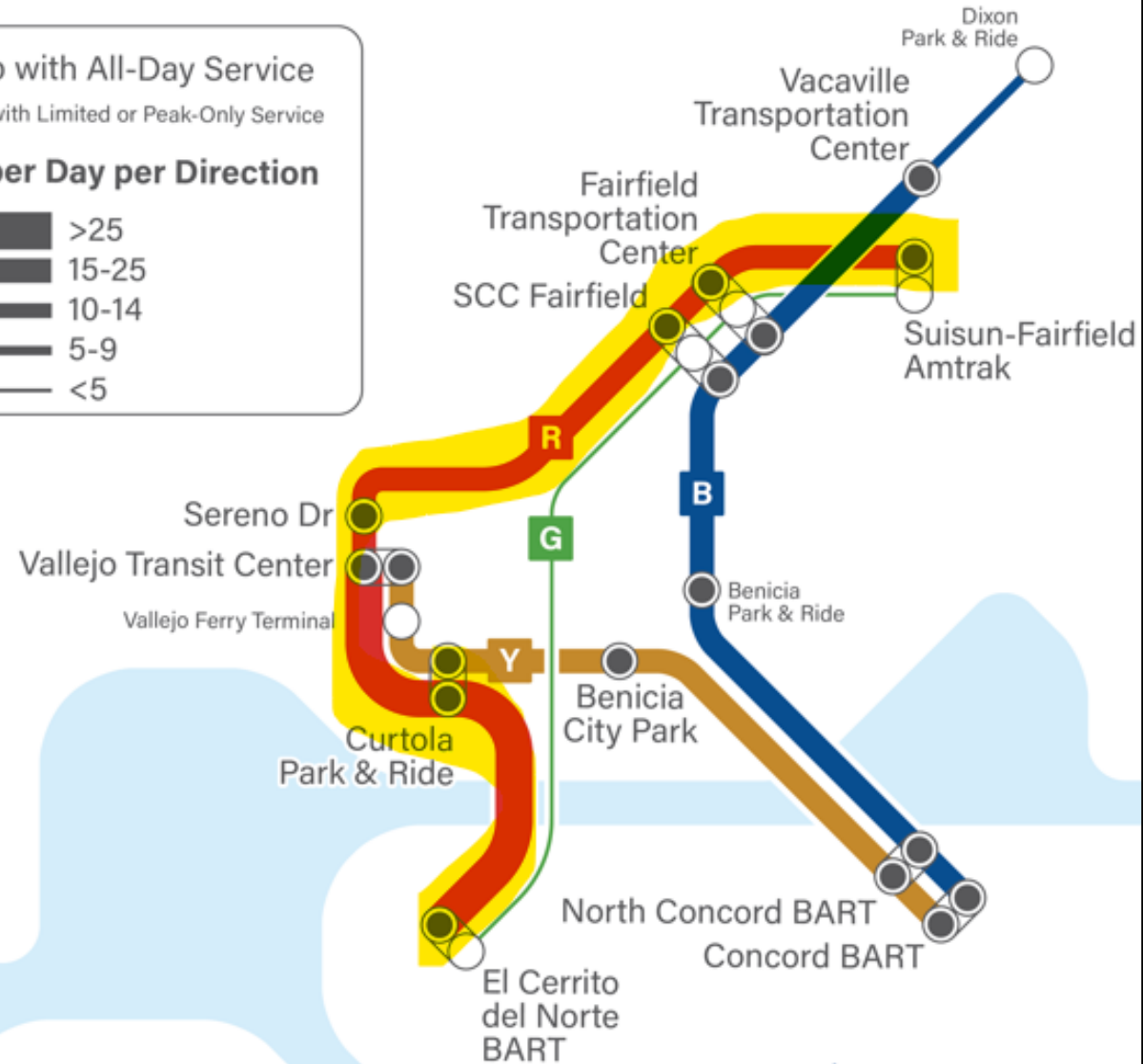
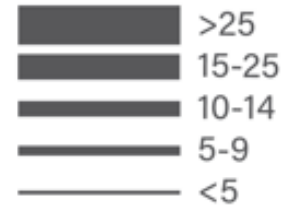
- Midday service between Vallejo Transit Center and El Cerrito del Norte BART increased to every 30 minutes
- Peak service between Fairfield and Vallejo increased to every 30 minutes
- Midday Fairfield service remains hourly.

Solano Express Proposed Network

Weekday Service

- Stop with All-Day Service
- Stop with Limited or Peak-Only Service

Trips per Day per Direction

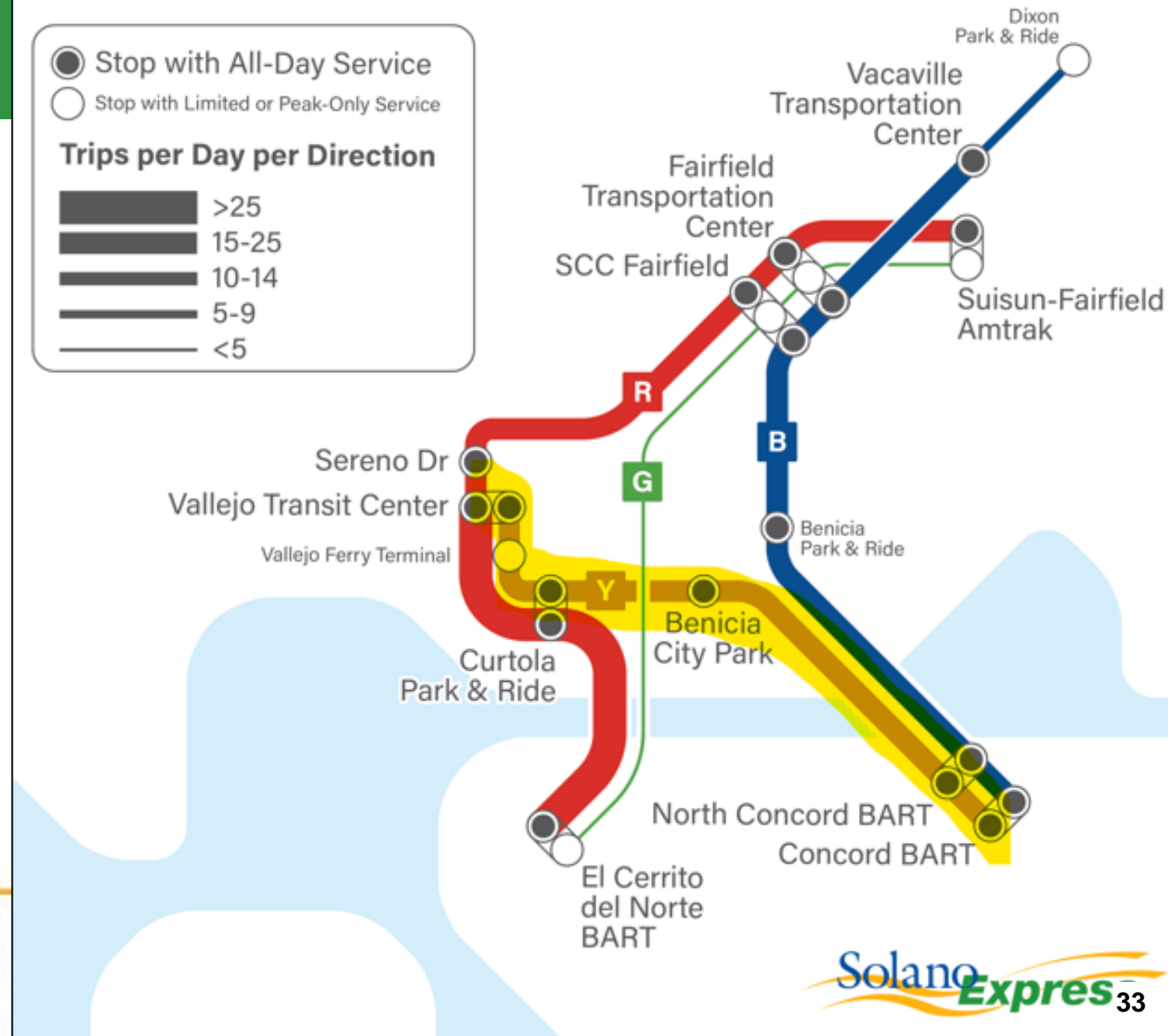
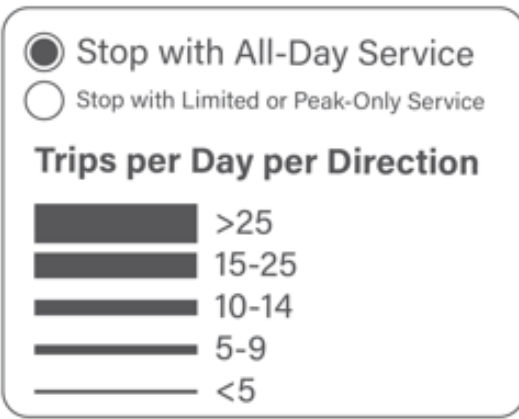


Proposed Network: Yellow Line

- Will serve North Concord and Concord BART
- Retains current Benicia stops
- Maintains consistent 60-minute frequency all day.

Solano Express Proposed Network

Weekday Service



Service Discontinued

Route 82

- Discontinued
- Resources shifted to increase frequency to El Cerrito del Norte BART.

Blue Line

- Discontinue service to Davis
- Final report will include an attachment with an analysis of resources needed to provide service.

Questions?

Thank you.

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Solano County Transit

TO: PUBLIC ADVISORY COMMITTEE
PRESENTER: MANDI RENSHAW, PLANNING AND MARKETING MANAGER
SUBJECT: AGENCY UPDATES
ACTION: INFORMATIONAL

COVER MEMO:

An informational presentation about agency updates is being provided to the PAC.

RECOMMENDATION:

Informational.

Attachment:

- A. Agency Updates PowerPoint

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Agency Updates

For: SolTrans Public Advisory Committee



Presented by: Mandi Renshaw
Planning and Marketing Manager

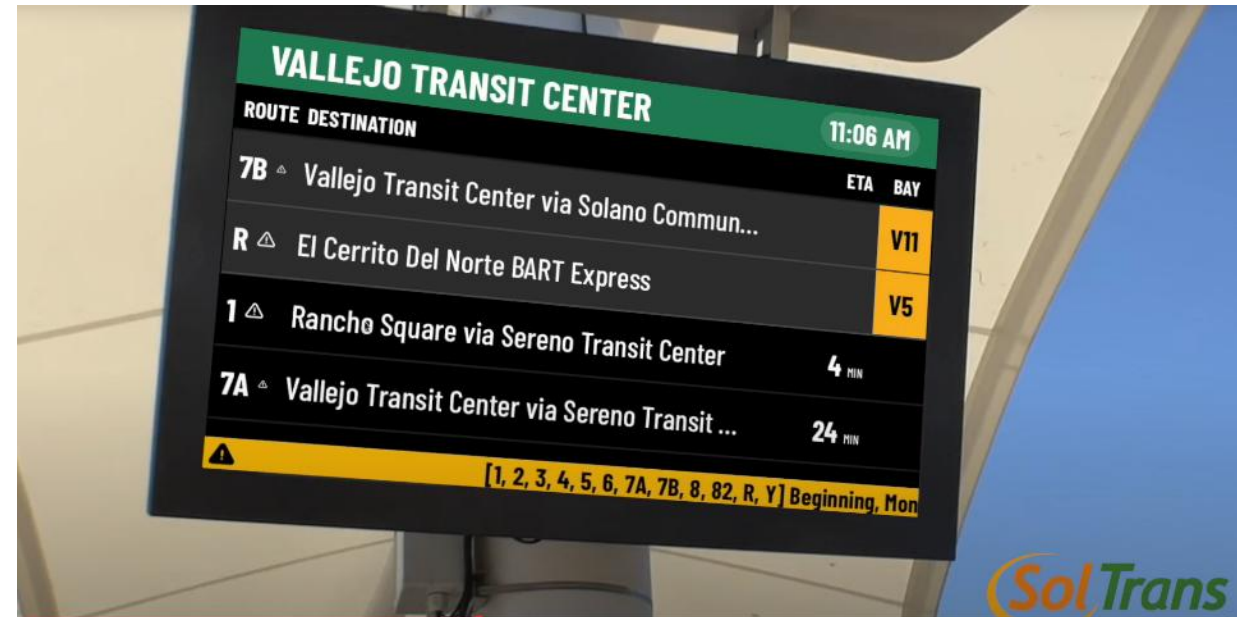
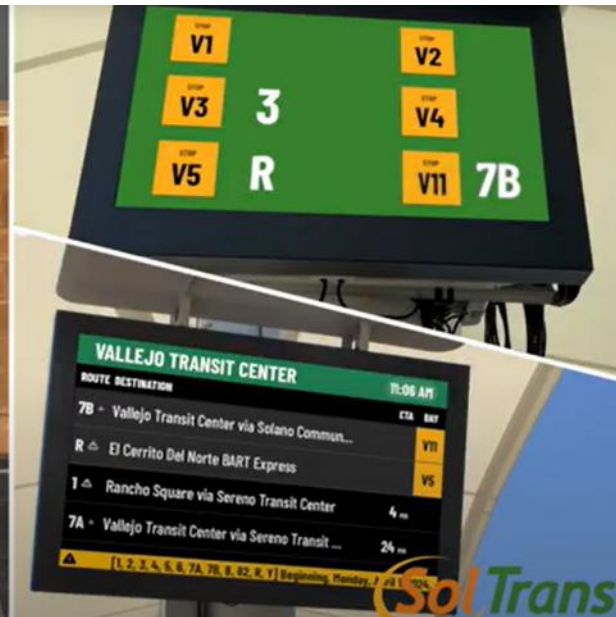
Electrification Ribbon Cutting May 2, 2025



Vallejo Artist LaRussell Ride



SolTrans Launches Bay Loading



June and July's 2nd Friday Community Events



Independence Day Parades



SolTrans Hosts the Seaweed Game

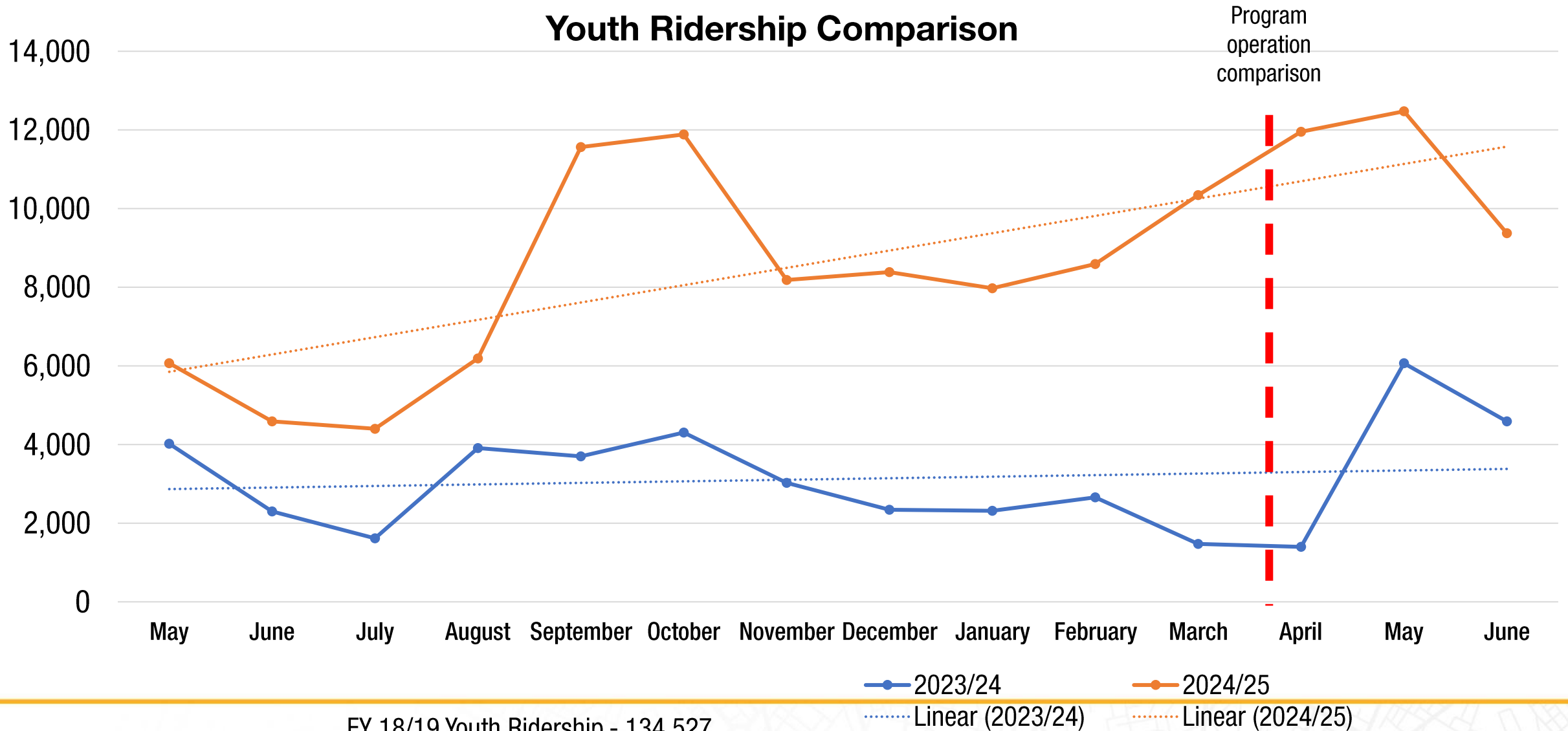


707 Week Festivities



Youth Ridership Update

Youth Ridership Comparison



FY 18/19 Youth Ridership - 134,527.
 26% higher than current youth ridership

High School Internship



Triennial Review - Onsite Audit

The Federal Transit Administration's (FTA) Triennial Review team was on-site at SolTrans on Monday, July 14, and Tuesday, July 15, 2025.

This review is conducted every three years to ensure SolTrans is compliant with federal regulations and is effectively managing FTA-funded programs.

SolTrans was found in full compliance with no findings.



Benicia Rocks FREE Shuttle

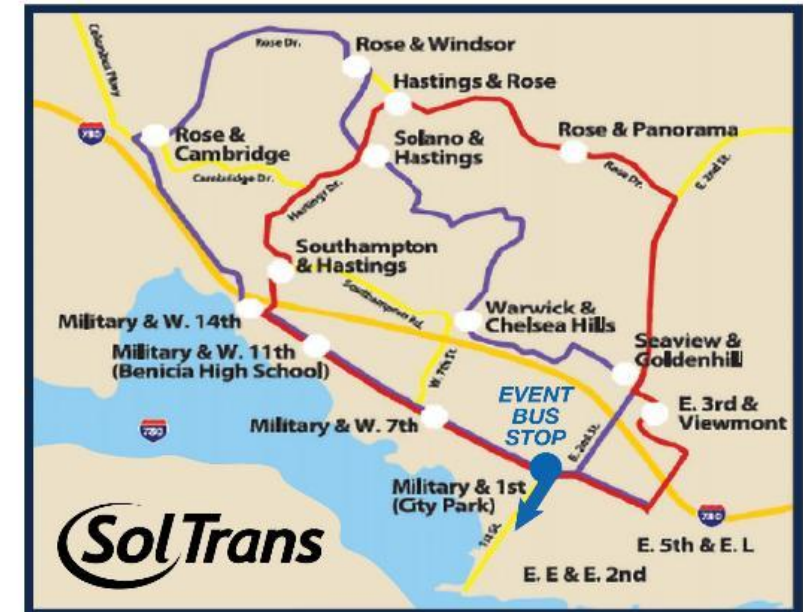
- Saturday, July 26 and Sunday, July 27, from 11 a.m. – 6 p.m.
- First Street Green in Benicia
- SolTrans shuttle stop at Military and First

Saturday & Sunday, July 26th and 27th, 2025



An epic weekend of music on the Benicia waterfront featuring touring artists from around the globe! There will be lots of delicious food, sumptuous sweets, micro brews and fine wine. We also will have a designated kids alley to keep the little ones entertained. Lots of fun for the whole family.

FREE SHUTTLES BY SOLTRANS!



Community Clean Up Day

- Friday, July 18 from 10:30 a.m. - 12:30 p.m.
- Washington Park
900 Ohio St, Vallejo

Pitch In!



are hosting
a volunteer day:

Friday July 18th, 10:30- 12:30

**Washington Park,
900 Ohio St, Vallejo**

Give back to the community.



Back-2-School

Benicia:

- Farmers Market, August 7 & 14
- Benicia High Back 2 School Night August 28 at 6 p.m.

Vallejo:

- JFK Library July 31, 4- 6:30 p.m.
- Farmers Market, August 9 from 9 a.m. – 1 p.m.



Upcoming Events

SolTrans Free Shuttle Service to Special Service Events

Porchfest:

- Saturday, September 13
- 1 p.m. – 5 p.m.

Oktoberfest:

- Saturday, September 20
- 11 a.m. – 6 p.m.

Saturday, September 13, 2025

PORFEST BENICIA 2025

Hop On 4 Porchfest!
FREE SolTrans Shuttle!

See the porches and talents of Benicia!

Special Route 15



Special Route 17

Saturday, September 20, 2025



Prost to 5 Years of Fun!
Oktoberfest Returns to First Street Green
Join us for a day of German culture, food, music, and fun in the heart of downtown Benicia!

Special Route 15

PM times indicated in BOLD



Special Route 17

Questions?

Thank you.



Solano County Transit

TO: PUBLIC ADVISORY COMMITTEE
PRESENTER: RONALD FREEMAN II, OPERATIONS MANAGER
SUBJECT: SYSTEM PERFORMANCE REPORT
ACTION: INFORMATIONAL

COVER MEMO:

An informational system performance report is being provided to the PAC.

RECOMMENDATION:

Informational.

Attachment:

- A. System Performance Report PowerPoint

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June 2025 System Performance Report

For: SolTrans Public Advisory
Committee



Presented by: Ronald Freeman, II
Operations Manager

Productivity

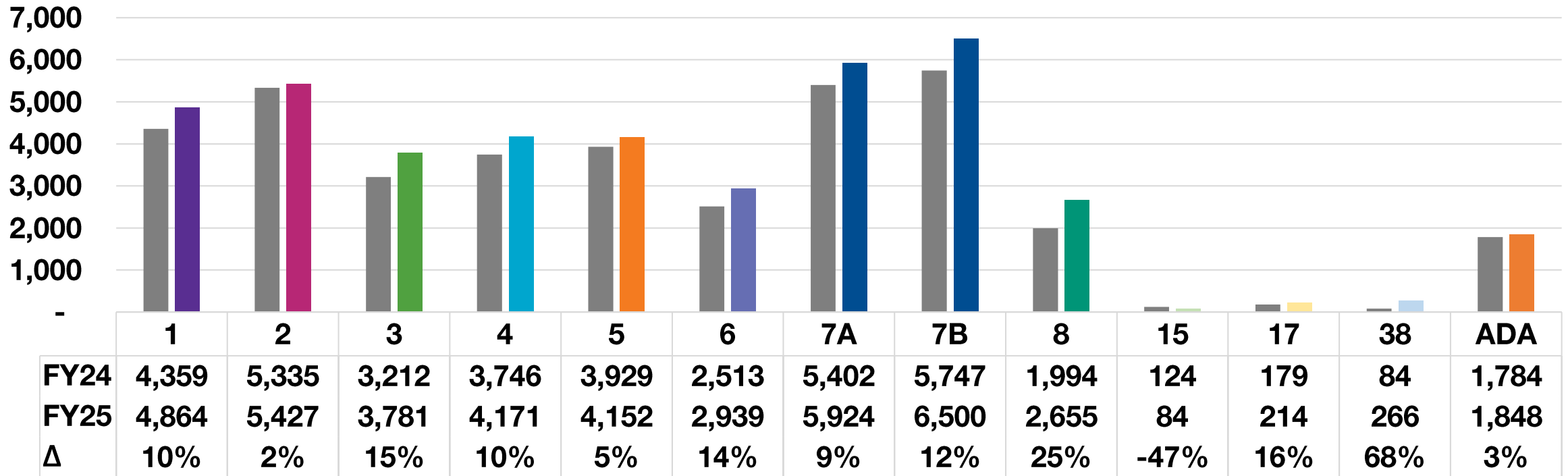
What and how much service was provided?

- Trips and Hours-Based Metrics
- Ridership and Passenger Metrics

Ridership (Route)

June Local Ridership (Route)

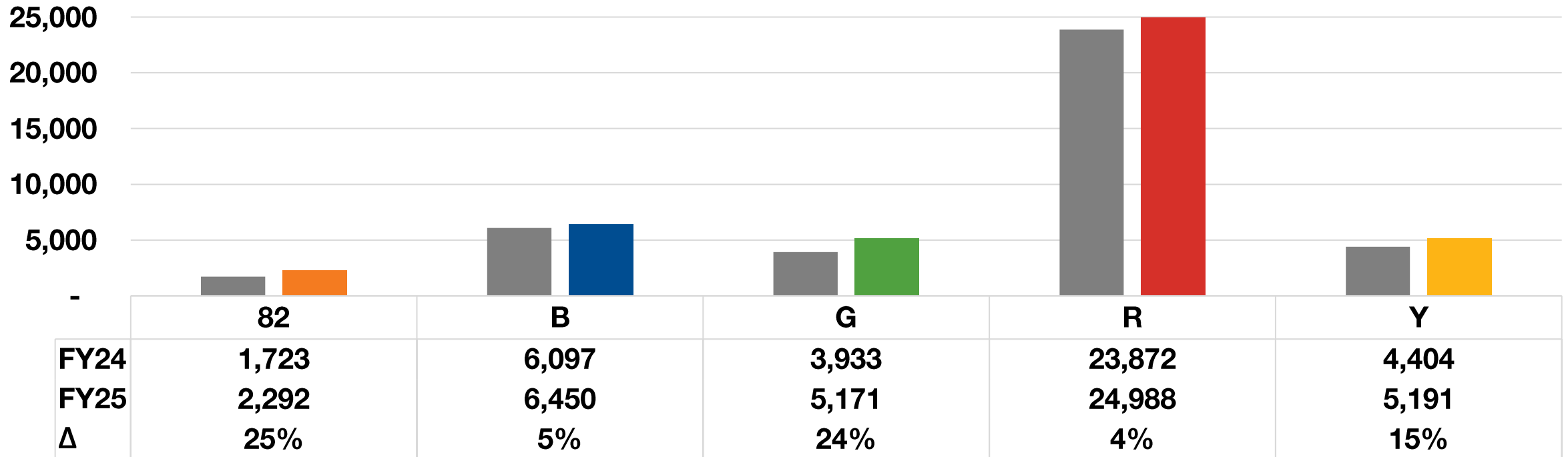
■ FY24 ■ FY25



Ridership (Route)

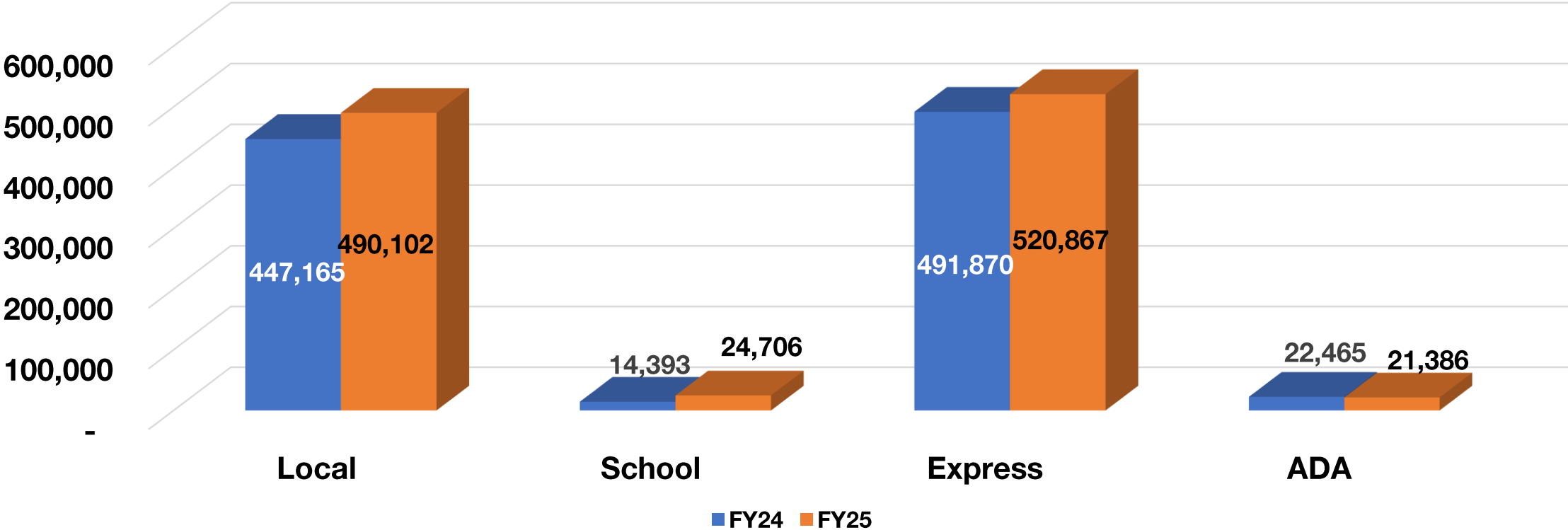
June Express Ridership (Route)

■ FY24 ■ FY25



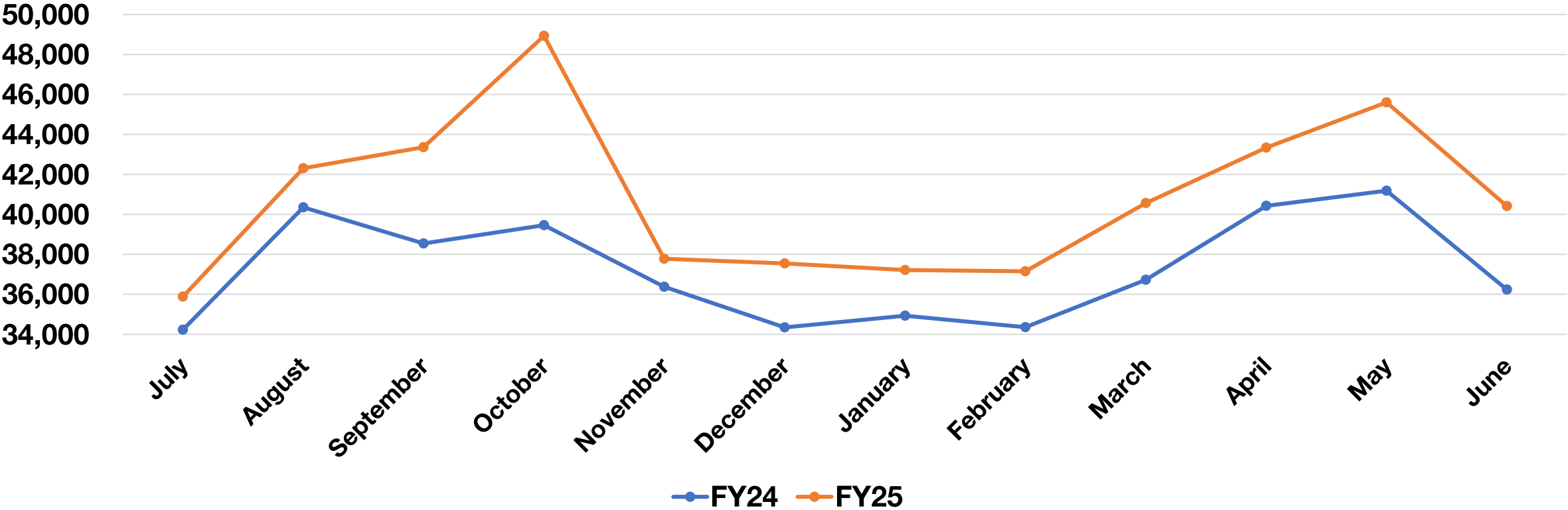
Ridership YTD (Mode)

Ridership YTD (Mode)



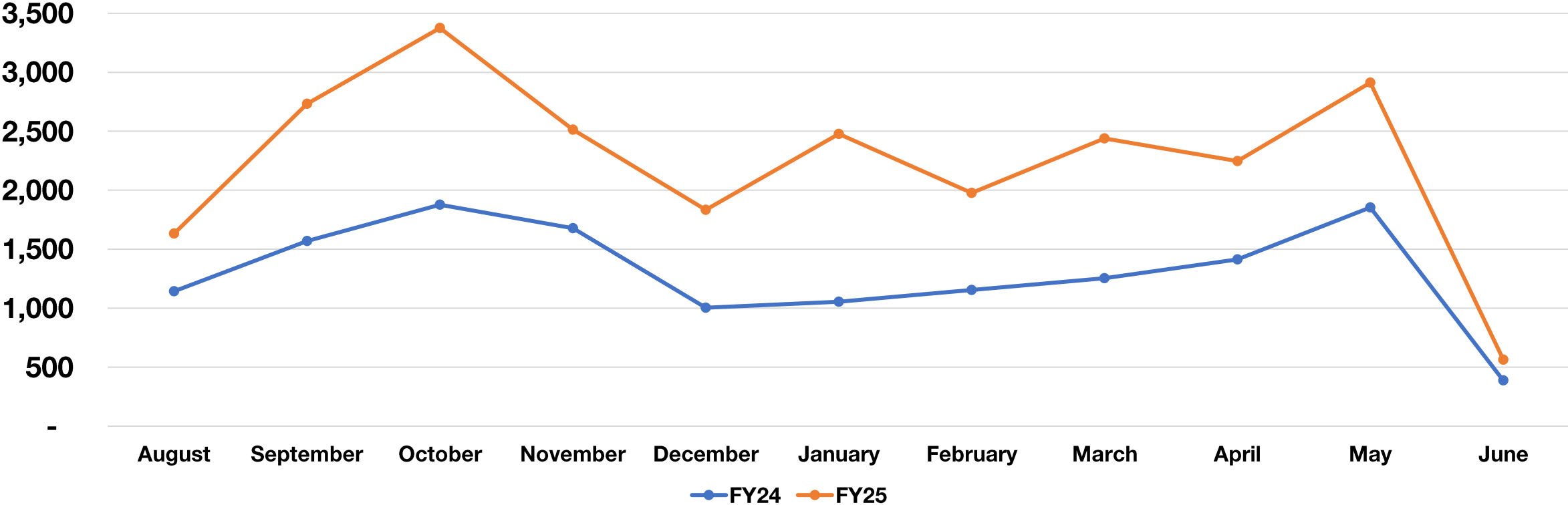
Trending Ridership (Mode)

Trending Local Ridership



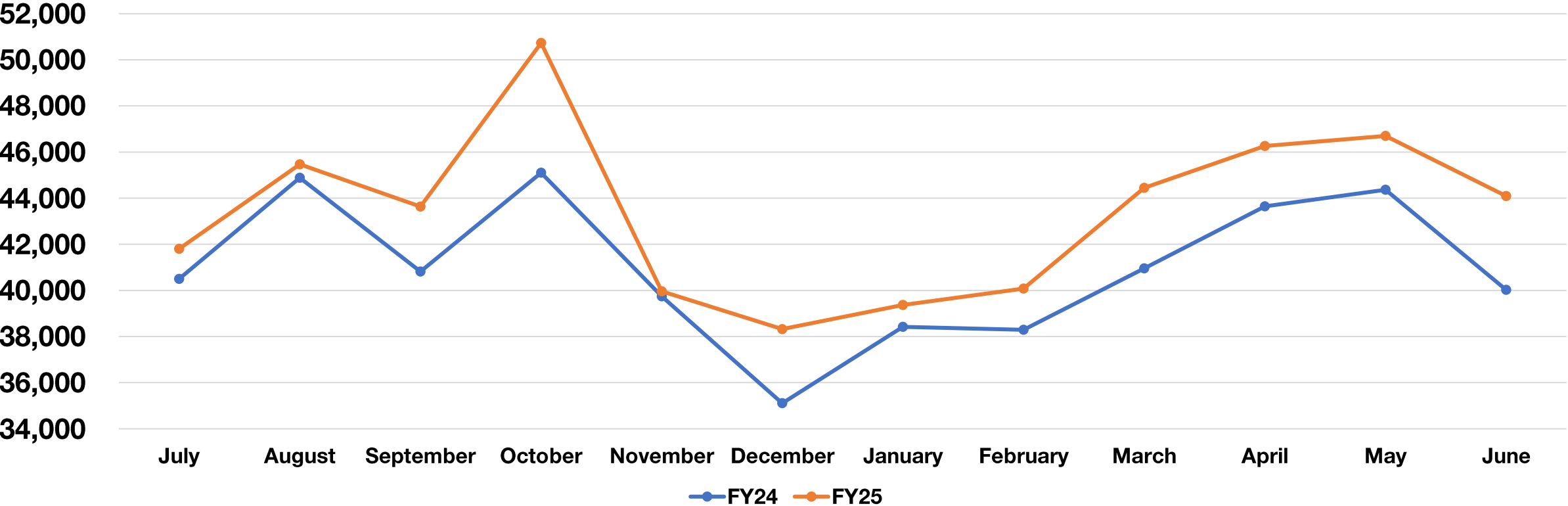
Trending Ridership (Mode)

Trending School Ridership



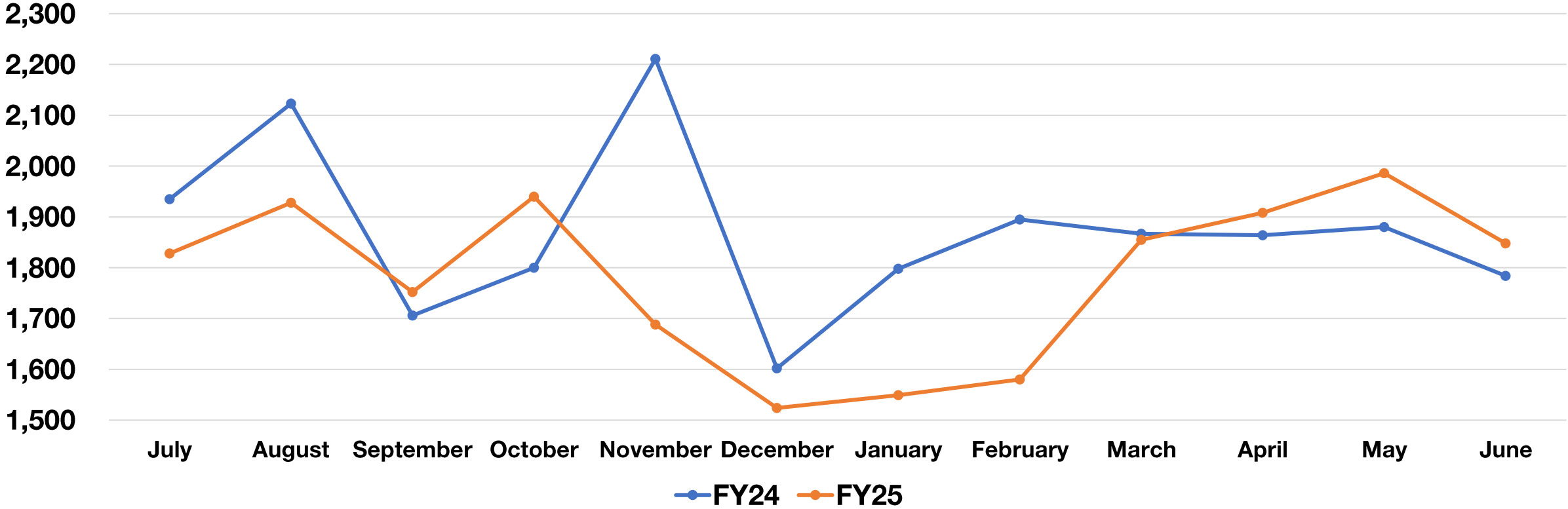
Trending Ridership (Mode)

Trending Express Ridership

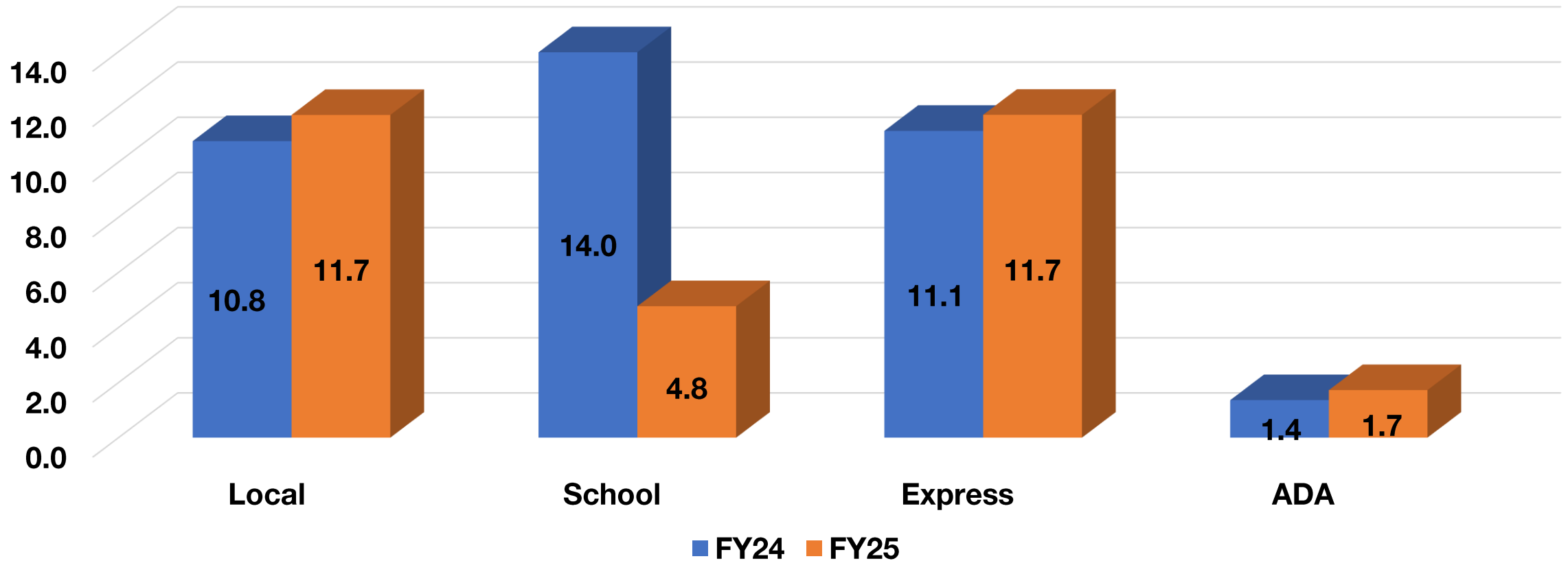


Trending Ridership (Mode)

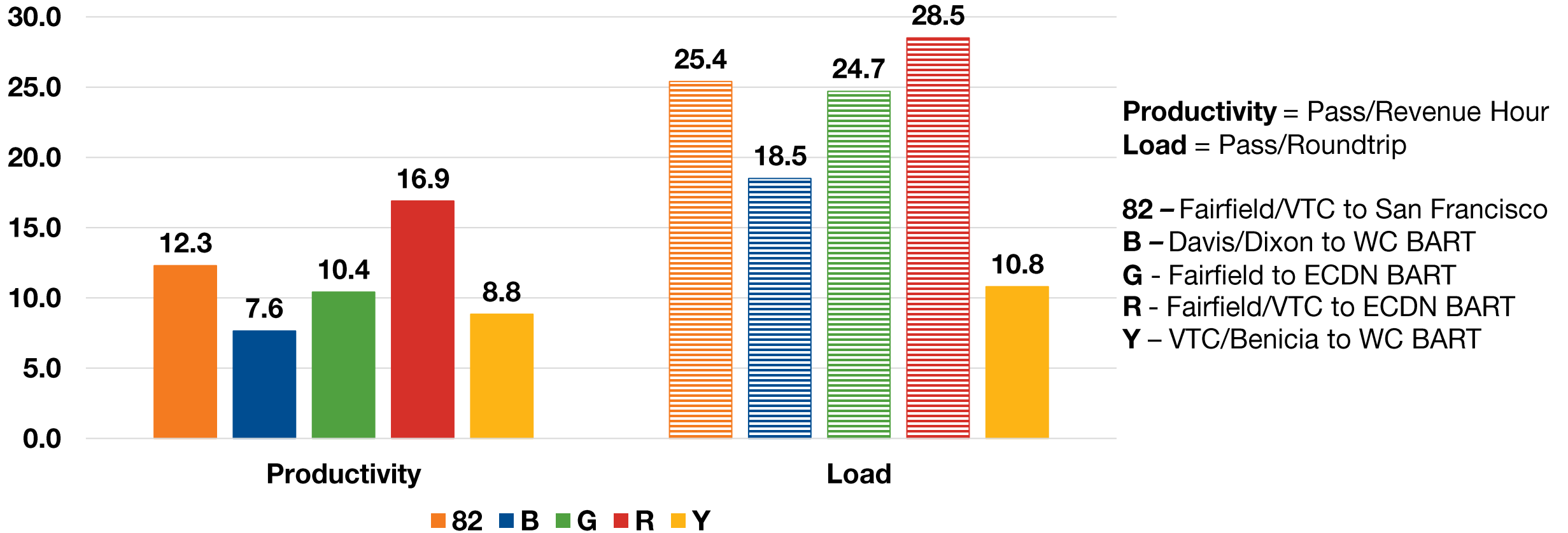
Trending ADA Ridership



Monthly Productivity



Express Monthly Productivity



Missed Trips As % of Scheduled Trips

Mode	Missed	Scheduled	%
Local	12	6,288	0.2%
School	-	53	0.0%
Express	3	3,693	0.1%
ADA	-	1,601	0.0%
Total	15	11,635	0.001%

Local Missed Trips (Route)

Route	May Missed Trips	June Missed Trips
1	3	0
2	0	0
3	9	4
4	1	0
5	1	3
6	0	2
7A	1	2
7B	1	0
8	2	1
15	0	0
17	0	0
38	0	0
Total	18	12

Express Missed Trips (Route)

Route	May Missed Trips	June Missed Trips
82	0	0
B	0	0
G	2	0
R	1	3
Y	0	0
Total	3	3

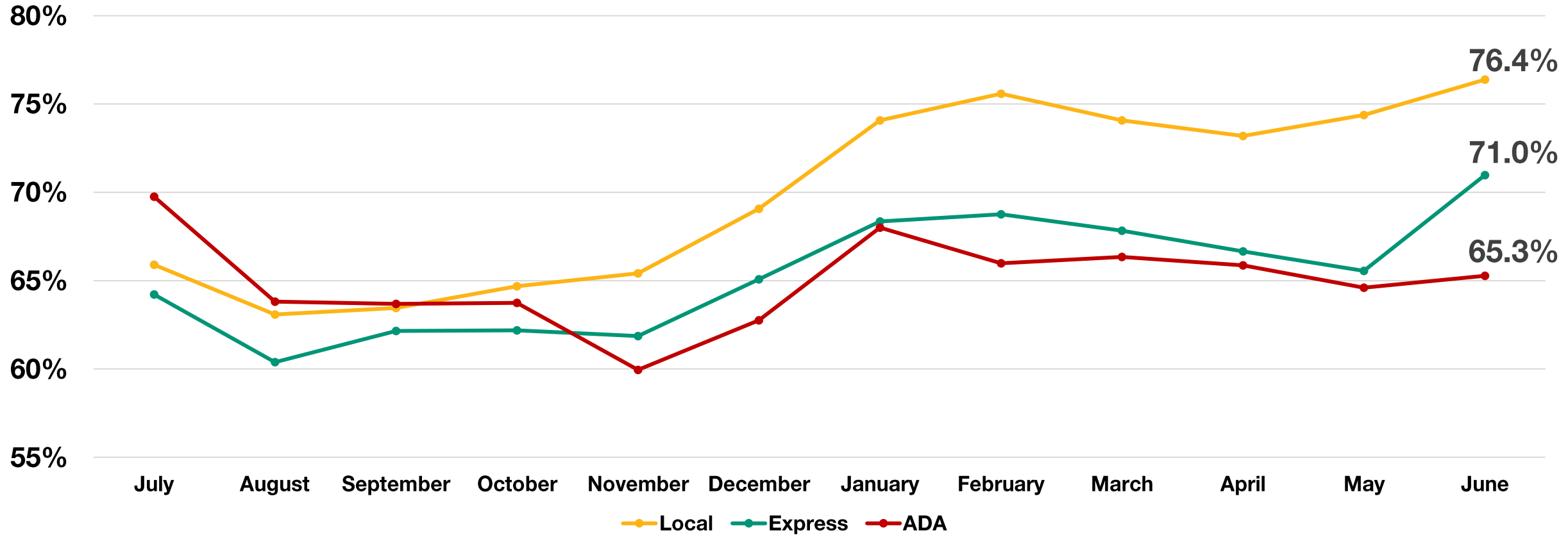
Performance

How well was service provided and communicated?

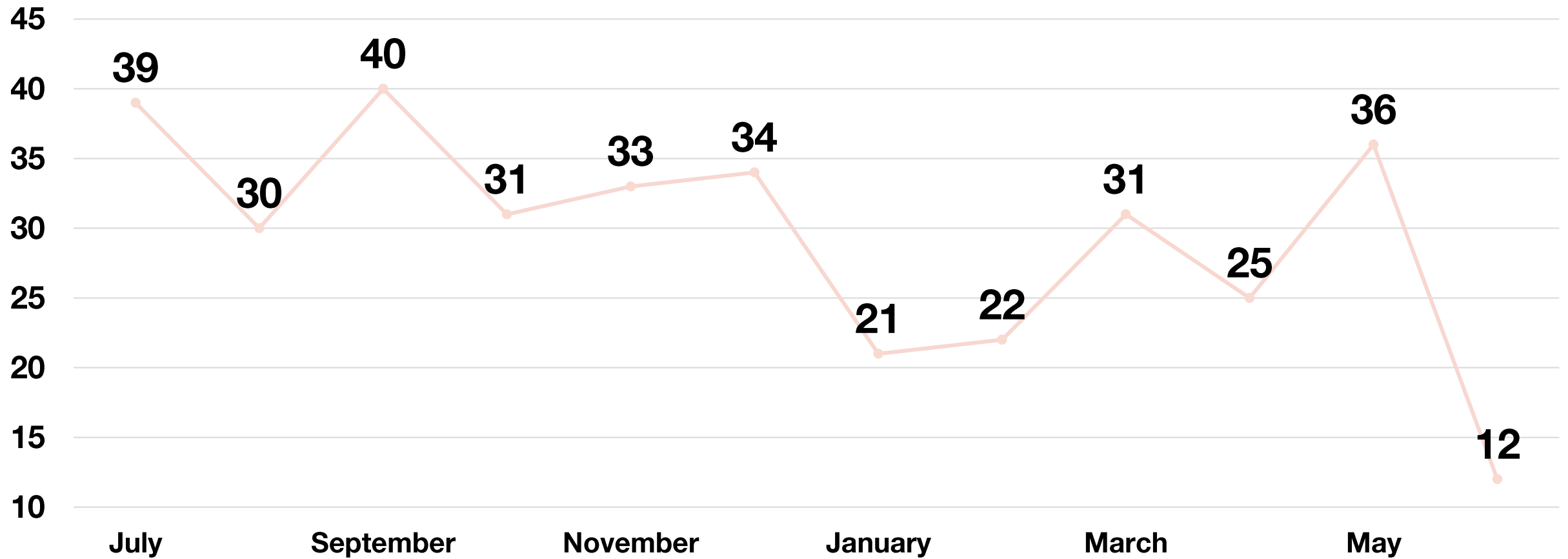
- On-Time Performance
- Verified Complaints

Trending Punctuality (Mode)

Mode	Contract OTP	Goal OTP
Local	75%	80%
Express	70%	80%
ADA	90%	90%



Trending Verified Complaints

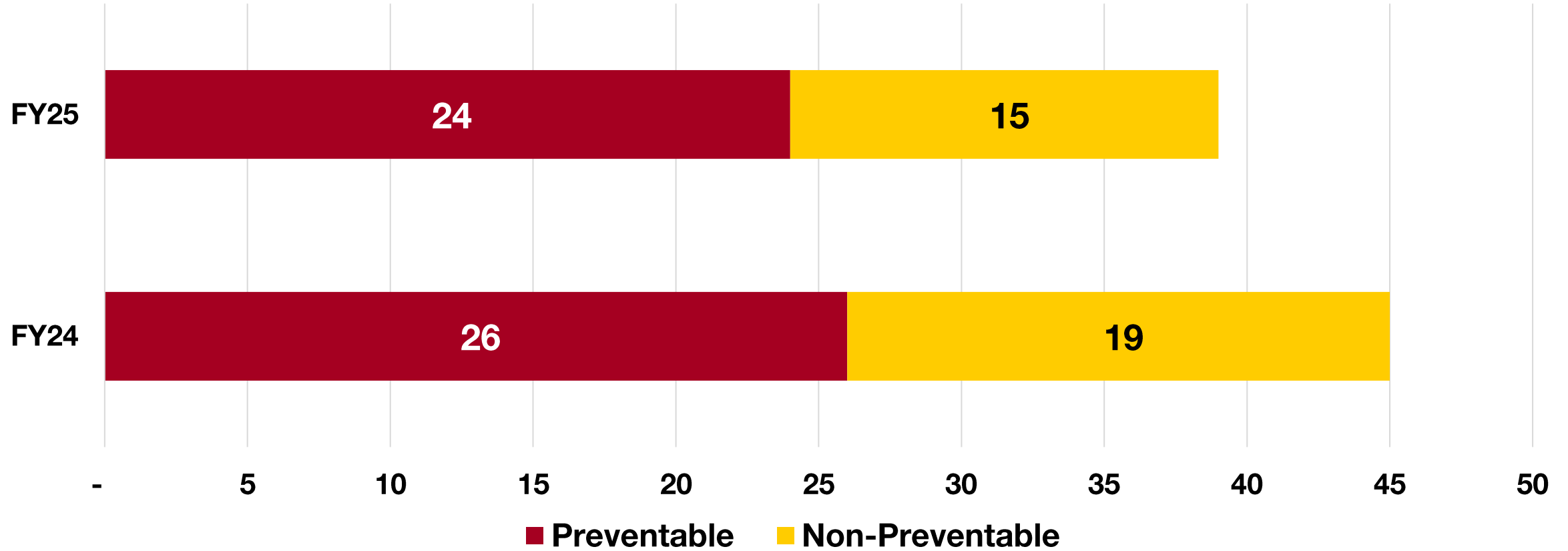


Safety

Was service provided safely?

- Accident Metrics

Trending Accidents (Type)



Questions?