



**PUBLIC SAFETY COUNCIL
SUBCOMMITTEE REGULAR MEETING
AT 6:30 PM**

SEPTEMBER 2, 2026

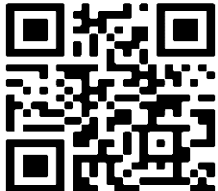
SUBCOMMITTEE MEMBERS

Tonia Lediju. PhD (Councilmember, District 3)
Alexander Matias (Councilmember, District 1)
Charles Palmares (Councilmember, District 4)

HYBRID MEETING

www.Cityofvallejo.net

**Vallejo Room (Lower-Level JFK Library)
505 Santa Clara Street
Vallejo, CA 94590**

NOTICE: Members of the Public will be able to participate in-person or remotely via Zoom	The Vallejo Room will be open to members of the public 30 minutes prior to the start of the meeting.
PUBLIC COMMENT: Members of the Public may provide public comments during the Meeting in person or via ZOOM https://ZoomVallejoRoom.Cityofvallejo.net , or via phone, by dialing (669) 900-6833.	For additional instructions on how to speak remotely during public comment, please visit, www.cityofvallejo.net/publiccomment
VIEW THE MEETING: There are four different ways you can view this public meeting: • In Person • Stream from the City website: www.cityofvallejo.net/Streaming • Join the Zoom webinar: https://zoomvallejoroom.cityofvallejo.net/	Scan QR code for live captions and translation in Spanish and Tagalog. 
Hybrid Options are available for members of the public to participate. To participate remotely	
<u>Option to Join by Computer</u> From your browser go to https://ZoomVallejoRoom.CityofVallejo.net to launch and join the zoom application. Meeting ID: 814 4681 4741# Meeting Password: 131313	<u>Option to Join by Phone</u> Dial (669) 900-6833 Enter Meeting ID: 814 4681 4741# Meeting Password: 131313 Press *9 to digitally raise your hand from the phone. Press *6 to unmute/mute
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AGENDA

1. CALL TO ORDER

2. PLEDGE OF ALLEGIANCE

3. ROLL CALL

4. APPROVAL OF MINUTES

A Approve minutes from the regular meeting of August 5, 2026

5. OPERATIONS BUREAU MONTHLY STAISTICAL REPORT

Report is a standing agenda topic and covers many topics to include: police staffing, crime trends, collision data, and overall department activity.

A **OPERATIONS BUREAU MONTHLY STAISTICAL REPORT**

6. ACTION CALENDAR

A **IHART YEAR TO DATE REPORT**

Recommendation: Receive report and provide direction to staff.

Contact: Jason Ta, Chief of Police

Jason.Ta@cityofvallejo.net

B **CONSIDERATION OF MODIFYING THE SUBCOMMITTEE REGULAR MEETING SCHEDULE TO A BI-MONTHLY FREQUENCY**

Recommendation: Consider changing the frequency of Subcommittee regular meetings from monthly to bi-monthly and provide direction to staff regarding implementation

Contact: Jason Ta, Chief of Police

Jason.Ta@cityofvallejo.net

7. STANDING REPORT UPDATES

Items in this section are standing report updates on topics that have been individually placed on the agenda under this section.

A **DOMESTIC VIOLENCE INITIATIVE**

B **VISION PROGRAM**

C **SEX TRAFFICKING PROGRAM**

D TRAFFIC SAFETY AND ABATEMENT PROGRAM

- 8. IDENTIFY ITEMS FOR SUBCOMMITTEE TO AGENDIZE FOR FUTURE MEETINGS**
- 9. ADJOURNMENT**

ADDITIONAL CITY INFORMATION

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I, Dawn G. Abrahamson, City Clerk do hereby certify that I have caused a true copy of the above notice and agenda to be delivered to

Tonia Lediju. PhD (Councilmember, District 3)
Alexander Matias (Councilmember, District 1)
Charles Palmares (Councilmember, District 4),

at the time and in the manner prescribed by law and that this agenda was posted at City Hall, 555 Santa Clara Street, CA at 1:00 p.m., Wednesday, August 26, 2026.

Dated: Wednesday, August 26, 2026



**PUBLIC SAFETY COUNCIL SUBCOMMITTEE
REGULAR MEETING MINUTES
August 5, 2026**

**Vallejo Room (Lower Level of JFK Library)
505 Santa Clara Street, Vallejo, California**

1. CALL TO ORDER

The meeting was called to order at 6:35 p.m.

2. PLEDGE OF ALLEGIANCE

3. ROLL CALL

Present: Councilmembers Lediju and Matias

Absent: Councilmember Palmares

Staff present: Police Chief Ta, Captain Huff, Lieutenant Caitham, Sergeant Hollis, Sergeant Samaniego, City Attorney Risner, City Manager Black, Assistant City Manager Conley, Assistant to the City Manager Peterson

Community Partners Present: Tanya Brownrigg, Victim Empowerment Support Team (VEST), Rayvon Williamson, Integrated Health & Resources Team (IHART). Dr. Dionne Carter, Center for Urban Excellence (C.U.E.), via Zoom.

4. APPROVAL OF MINUTES

Action: *moved by Councilmember Matias and carried unanimously by members present, to approve the minutes from the July 1, 2026, regular meeting (Absent: Palmares)*

A Approval of minutes for the regular meeting of August 5, 2026

5. UPDATE ON PUBLIC SAFETY ITEMS

A UPDATE ON THE FOLLOWING PUBLIC SAFETY ITEMS

- Operations Report, Staffing and Crime Data

Police Operations Report Including Recruitment & Hiring: Captain Huff reported on the Operations Report related to Patrol and Traffic staff, as provided in the packet.

The Subcommittee discussed recruitment, projected staffing, vacancies, attrition, and the costs associated with lateral versus academy hiring

There was no public comment.

Councilmember Matias discussed new hires and end-of-year officer numbers. There were also discussions regarding beat crimes and traffic safety.

Councilmember Lediju requested a report in the future on recruitment related to

patrol and traffic. Also, a question of the cost delta between hiring lateral officers and sending an applicant to the police academy. A report is also requested regarding this information.

City Manager Black discussed hiring and vacancy rates.

Captain Huff discussed year-to-date traffic statistics. There have been nine fatal collisions and 765 citations issued, and the Glen Cove area traffic coverage has increased. The traffic department will soon be calibrating the Lidar and Radars in the coming months. He further discussed the traffic department's staffing level. The list of abandoned vehicles has been printed and issued to the Police Assistants. The traffic department is only two to three weeks behind.

Public comment: There was one comment.

Councilmembers requested information regarding the department's volunteer group.

Sergeant Hollis discussed the roles of the approximately 20 volunteers and that they are up and running. He further discussed the Neighborhood Watch program working in the communities. There have been approximately 50 neighborhood watch and community events this past fiscal year.

6. DOMESTIC VIOLENCE ENHANCED RESPONSE

A CONTINUANCE OF DOMESTIC VIOLENCE & CASE REVIEW

Chief Ta reported that the department has been working on the main build-out areas on Gun Violence Restraining Orders (GVRO), which provides restraining orders for victims of domestic violence and includes some variables in firearm availability. The other piece is the development of lethality assessment protocols. The items are near completion.

Lieutenant Caitham mentioned the RFQ is open and the timeline is from July 13, 2026, until August 14, 2026.

Chief Ta mentioned there have been 10 applicants to act as the vendor for the program.

Lieutenant Caitham read the scope of the RFQ.

Councilmembers make comments. An emphasis on seeking philanthropic dollars to help fund our initiatives and programs.

City Manager Black discusses seeking grants and managing the awards.

Assistant City Manager Conley discusses philanthropic relationships and the pursuit of state and federal funds.

Councilmember Matias would like a Public Safety Plan that addresses the programs, actions, funding, timelines, and outcomes. Would like a structured description of the programs and objectives. Wants a commitment regarding the GVRO.

B VIOLENCE INTERVENTION SUPPORT IMPROVING OUR NEIGHBORHOODS PRESENTATION:

Chief Ta introduced the VISION program.

Natalie Peterson presents the VISION program's vision, goals, scope, and finer points. She mentions the three funding sources: general fund, US Department of Justice, and the California Board of State Corrections (BSCC) CalVIP Cohort 5 grant. The program is funded until March 31, 2029. The partners are the VPD, City of Vallejo, and C.U.E. Contracts are currently being executed, and the program implementation is anticipated within the next few weeks. Candidates for the program were discussed.

No Public Comment.

Dr. Carter and C.U.E have been meeting with VPD bi-weekly to set up the infrastructure and processes of the notifications.

Chief Ta discusses past programs and partnerships.

Dr. Carter discusses the trauma-informed care principles and case management that will be used with the candidates.

Dr. Carter further discusses the Vallejo Safety and Healing Collective, which comprises the Solano County Office of Education, Vallejo Police Department, Probation, VEST, and IHART. The Crime Violence Intervention network includes VEST, IHART, Ujima Family Recovery Services, and the Boy and Girls Empowerment Group. The CVI impact team will provide wraparound case management for referral candidates.

There is a discussion regarding the growing capacity for non-profit building, as well as the representation and inclusivity of all citizens in this process.

C SEX TRAFFICKING PRESENTATION:

Sergeant Samaniego discussed the John operations combating sex trafficking and customer reduction strategy. Since April 2026, there have been five operations, 35 arrests, 20 individuals were from out of town, one firearm recovery, and 27 vehicles were towed. All trafficking victims were offered and provided resources.

Three juveniles have been rescued during recent investigation efforts involving human trafficking.

Calls-for-service statistics were discussed from the date range of May 6, 2026, to June 6, 2026.

Public comments included positive interactions and responses to the recent efforts in sex trafficking and crime.

Councilmember Matias would like more “activations” at City Park. Also, he requests more speed tables and lighting in the area.

Chief Ta expresses his gratitude to the public speaker for offering the department a compliment on their recent efforts. He discussed the importance of intervention and prevention measures being discussed among the stakeholders of the newly formed coalition.

7. ACTION ITEMS:

A CONSIDERATION OF MODIFYING THE SUBCOMMITTEE REGULAR MEETING SCHEDULE TO A BI-MONTHLY FREQUENCY

Councilmember Matias suggests that this item be continued later for further discussion.

Councilmember Lediju discusses this topic.

Action: It was moved by Councilmember Matias, seconded by Councilmember Lediju, and carried unanimously by members present to continue the bi-monthly frequency topic until September 2026. (Absent: Palmares).

B IHART YEAR-TO DATE REPORT

Councilmember Lediju suggests taking the Action Items out of order in September.

Action: It was moved by Councilmember Matias, seconded by Councilmember Lediju, and carried unanimously by members present to continue the year-to-date report by IHART until September 2026. (Absent: Palmares).

8. ADJOURNMENT:

The meeting adjourned at 8:51 p.m.

Public Safety Council Subcommittee
Meeting Minutes

August 5, 2026



VALLEJO POLICE DEPARTMENT

OPERATIONS BUREAU REPORT | JULY 2026



COMMUNICATIONS

Incoming Phone Calls	Incidents Created
14,162	6,708

STAFFING

Patrol Division		Traffic Division	
4 Lieutenants	5 Sergeants	1 Lieutenants	0 Sergeants
40 Officers/Corporals	7 Police Assistants	2 Officers/Corporals	1 Professional Staff
		1 Sr. Police Assistants	

Total numbers do not include those on FTO

PATROL DIVISION

Calls for Service: 5,139	Crime Reports: 740	Felony Arrests: 106
Officer Initiated Incidents 1,569	Vehicle/Pedestrian Checks 245	Misdemeanor Arrests 126
Traffic Stops 663	Use of Force Incidents 16	Firearm/Ammo/Weapons Arrests 13
Officer Involved Shootings 1	Vehicle Pursuits 14	Assaults on Officers 1

TRAFFIC

Collision Reports 88	Fatal Collisions 2	Abandoned Vehicles	
2025 vs 2026 YTD Fatal Collision Comparison		Reported 460	Towed 247
		Inspected 523	Pending Inspection 432

2025	2026	% Change
6	9	↑ 50%

CRIME

Year-to-date offenses: January - July				Crime in Beats (2026)								
Crime/Category	2026	2025	%	Beat 1	Beat 2	Beat 3	Beat 4	Beat 5	Beat 6	Beat 7	Beat 8	Crime Total
Murder	8	8	0%	-	2	-	2	1	1	1	1	8
Rape	28	19	47%	3	1	2	9	1	3	4	5	28
All Other Sexual Aslts/Offenses	20	39	49%	1	2	1	4	5	1	3	3	20
Robbery	85	174	51%	11	7	3	10	13	21	13	7	85
Aggravated Assault	305	365	16%	31	28	15	27	53	61	61	29	305
Simple Assault	370	326	13%	53	42	15	26	64	72	65	33	370
Kidnapping / Abduction	37	39	5%	6	2	1	3	7	8	6	4	37
Burglary / Breaking & Entering	306	386	21%	34	39	18	52	36	55	30	42	306
Larceny	1,258	1,646	24%	304	160	36	84	190	220	146	118	1,258
Stolen Vehicles	373	378	1%	37	42	11	40	59	86	46	52	373
Arson	26	22	18%	1	4	-	1	10	2	5	3	26
Crime in Beat Totals:				481	329	102	258	439	530	380	297	
Select Subcategory Breakdown												
-Auto Burglary/Theft Cases	370	614	40%	77	54	6	26	60	78	40	29	370
- Shooting Cases	76	116	34%	4	7	1	12	13	11	19	9	76
- Domestic Violence Cases	343	292	17%	36	53	16	42	49	59	57	31	343
Subcategory Beat Totals:				117	114	23	80	122	148	116	69	



VALLEJO POLICE DEPARTMENT

PERSONNEL / HIRING REPORT | August 17, 2026

PUBLIC
UPDATE

SWORN STAFFING

84

CURRENT TOTAL SWORN OFFICERS

15

VACANT SWORN POSITIONS**

99

TOTAL AUTHORIZED STRENGTH*

CIVILIAN STAFFING

49

CURRENT TOTAL CIVILIAN STAFF

13

VACANT CIVILIAN POSITIONS

62

TOTAL AUTHORIZED STRENGTH

HIRING SNAPSHOT

17

ACTIVE CANDIDATES

10

SWORN

7

NON-SWORN

0

PENDING DEPARTURES

ACTIVE HIRING PIPELINE

6

WAITING BACKGROUND

4

BACKGROUND IN REVIEW / ELIGIBLE

7

CHIEF INTERVIEW / PSYCH / MED

ACTIVE CANDIDATES BY CLASSIFICATION

6

POLICE RECRUIT

1

ENTRY-LEVEL OFFICER

3

LATERAL OFFICER

7

NON-SWORN

ACADEMY STATUS

7

CURRENT POLICE RECRUITS IN ACADEMIES

0

RECRUITS AWAITING ACADEMY SLOT

ADDITIONAL STAFFING INDICATOR

10

APPLICANTS RECENTLY NON-SELECTED

0

PENDING DEPARTURES / RESIGNATIONS / RETIREMENTS

SNAPSHOT DATE: 08/17/2026 | PUBLIC-FACING SUMMARY - INDIVIDUAL CANDIDATE IDENTITIES OMITTED

*AUTHORIZED STAFFING REDUCED FROM 129 TO 99 ON 6/23/2026

**VACANT SWORN POSITIONS DO NOT TAKE INTO ACCOUNT CURRENT ACADEMY TRAINEES

Vallejo Police Department Beat Map



IHART Annual Report Fiscal Year

25/26



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LETTER FROM THE IHART TEAM

The year's accomplishments

During Fiscal Year 2025–2026 (**July 1, 2025–June 30, 2026**), IHART continued to expand its impact beyond mobile crisis response by strengthening the community partnerships necessary to support long-term client stability. One of our primary initiatives was the effort to convene six community-based organizations to establish a coordinated wraparound services network for individuals with complex behavioral health, housing, substance use, and social service needs. While a formal collaborative team was not established during this reporting period, the initiative successfully strengthened relationships among community providers, increased regular communication, encouraged the sharing of resources and Memorandums of Understanding (MOUs), and created more effective referral pathways for residents in need.

These strengthened partnerships also created new opportunities for collaboration beyond direct client services. Throughout the year, IHART hosted and facilitated community meetings, trainings, resource events, and planning sessions that brought together nonprofit organizations, healthcare providers, public safety partners, and other stakeholders to address community needs collectively. These efforts have positioned IHART not only as a trusted crisis response program, but also as a community convener that fosters collaboration, reduces service fragmentation, and builds a stronger, more coordinated network of support for the residents of Vallejo.

Growth of the program

IHART continued to demonstrate steady growth despite operating with staffing levels that were frequently below our authorized complement of seven personnel. Even while managing vacancies and periods of reduced staffing, the team remained consistent in providing reliable crisis response, follow-up services, and community engagement. This consistency reflects the dedication, adaptability, and commitment of our staff to meeting the needs of the community while maintaining the quality of services expected of the program.

Our most meaningful growth has been measured not only by the services we provide, but by the trust we have earned throughout the community. Over the past year, IHART has strengthened relationships with local businesses, community-based organizations, healthcare providers, public safety partners, and, most importantly, the residents we serve. As our visibility and presence have grown, so too has

our identity as a trusted, compassionate, and dependable resource. Residents increasingly recognize IHART not simply as a crisis response team, but as a consistent source of support, connection, and hope. This growing trust and credibility within the community is one of the program's greatest accomplishments and provides a strong foundation for continued growth and expanded impact in the years ahead.

Challenges

The most significant challenge facing the IHART program continues to be long-term funding stability. As a grant-funded program, IHART operates within a cycle of annual funding uncertainty that affects every aspect of program operations. Each grant cycle brings questions about program continuation, staffing, and future planning, making it difficult to establish the long-term stability necessary to recruit and retain experienced professionals. While the community's reliance on IHART has continued to grow, the uncertainty surrounding funding creates ongoing challenges in sustaining the workforce needed to meet that demand. Despite these realities, the team has consistently demonstrated exceptional professionalism and commitment, continuing to serve individuals in crisis with compassion and excellence even during periods when their own employment was uncertain. Their dedication reflects a mission-driven culture that has become one of IHART's greatest strengths. Closely tied to funding is the challenge of staffing recruitment and retention. Crisis response is demanding work that requires specialized skills, sound judgment, and emotional resilience. Yet recruiting and retaining qualified professionals is difficult when positions are dependent on short-term grant funding and staffing levels are limited. Throughout the reporting period, the program frequently operated below its authorized staffing level, requiring employees to absorb additional responsibilities and management to provide direct field coverage while continuing to oversee program operations. Although these efforts ensured uninterrupted service to the community, they are not a sustainable long-term model. As the program continues to grow in both visibility and demand, stable funding and a fully supported staffing structure will be essential to maintaining service quality, reducing employee burnout, strengthening retention, and ensuring IHART can continue delivering the high level of care and crisis response that the Vallejo community has come to depend upon.

Vision for the coming year

As IHART looks toward the coming year, our vision extends beyond responding to crises we aspire to deepen our impact by strengthening the continuum of care that surrounds every individual, family, and neighborhood we serve. Our goal is to build a more clinically diverse and responsive team by expanding our workforce with professionals who bring advanced education and experience in behavioral health, social work, and crisis intervention. **The addition of a Behavioral Health Specialist and master's-level crisis responders will enhance our ability to meet people where they are, allowing teams to respond with a unique blend of clinical expertise, medical support, and compassionate field experience.** This multidisciplinary approach will ensure that every interaction is guided not only by safety, but by empathy, evidence-based practices, and a commitment to lasting solutions.

We also envision a stronger and more intentional presence within our schools. We believe that some of the most meaningful opportunities to change lives occur long before a crisis reaches the level of a 911 call. In the coming year, IHART aims to become a trusted and consistent partner for students, families, educators, and school administrators by expanding prevention, early intervention, and family support services. Our goal is to serve as a bridge between school and home helping families navigate behavioral health challenges, connecting students with resources before problems escalate, and providing teachers and staff with additional support when they encounter students in distress. By investing earlier, responding collaboratively, and strengthening relationships across every part of the community, we hope to create a future where fewer people experience crisis alone and more individuals have the support they need to heal, thrive, and realize their full potential.

Sincerely, **The IHART TEAM**

IHART Mission

The mission of the Integrated Health and Resource Team (IHART) is to provide compassionate, trauma-informed, and person-centered crisis response that restores hope, preserves dignity, and strengthens our community.

We are committed to meeting people where they are emotionally, physically, and socially by responding with empathy rather than judgment, collaboration rather than isolation, and support rather than enforcement whenever appropriate. Through crisis intervention, behavioral health support, resource navigation, follow-up care, and meaningful community partnerships, IHART strives to reduce unnecessary involvement with emergency systems while connecting individuals and families to the services they need to achieve long-term stability. Every interaction is an opportunity not simply to resolve a crisis, but to restore trust, inspire hope, and remind every person that they are seen, valued, and worthy of care.

IHART Vision

Our vision is to build a community where no one faces a crisis alone. We envision a future in which behavioral health support, crisis intervention, and community resources are accessible, coordinated, and rooted in compassion.

IHART seeks to redefine what public safety and community wellness look like by creating a model where clinicians, crisis responders, emergency medical professionals, schools, community organizations, and public safety partners work together to address the underlying causes of crisis rather than simply responding to its symptoms.

As we continue to grow, our vision extends beyond answering calls for service. We aspire to become a trusted presence throughout the community in neighborhoods, schools, businesses, and community spaces serving as a bridge between individuals, families, and the resources that help them thrive. We believe prevention is just as important as intervention, relationships are just as valuable as responses, and healing begins when people feel heard, respected, and supported. By investing in people, strengthening partnerships, and leading with compassion, IHART will continue building a safer, healthier, and more resilient Vallejo where every resident has the opportunity to overcome crisis and move toward hope, stability, and lasting well-being.

Program Overview

The **Integrated Health & Resource Team (IHART)** was created from a simple but powerful belief: not every crisis requires a badge, an ambulance, or a trip to the emergency room sometimes what people need most is someone who will listen, understand, and walk alongside them. IHART is a community-based mobile crisis response program that provides compassionate, person-centered

support to individuals experiencing behavioral health challenges, substance use concerns, homelessness, social service needs, and other quality-of-life issues. We recognize that behind every call for service is a person with a story, and our mission is to respond with dignity, empathy, and hope while helping individuals navigate some of the most difficult moments of their lives.

Working alongside public safety agencies, healthcare providers, community-based organizations, and local partners, IHART delivers trauma-informed, culturally responsive, and relationship-centered care directly in the community. Our teams conduct on-site assessments, de-escalate crises, remove immediate barriers, and connect individuals and families to the resources they need to move toward stability. Whether providing behavioral health support, housing navigation, food assistance, transportation, substance use treatment referrals, medical care coordination, benefits enrollment, or ongoing follow-up, our work extends far beyond resolving the crisis of the day. We believe lasting change happens through consistent engagement, trust, and human connection.

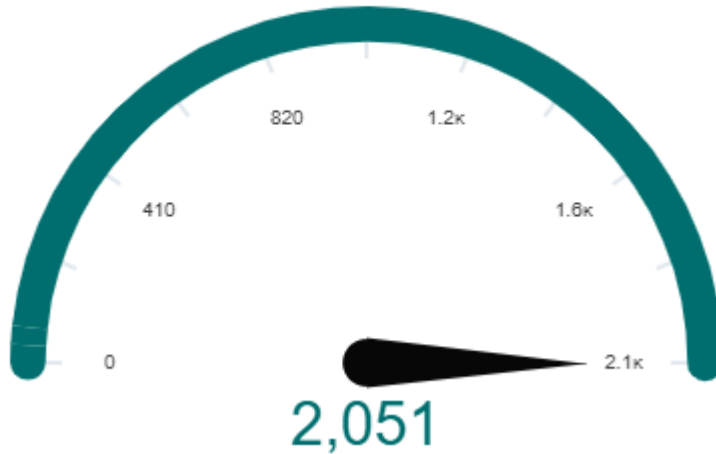
At its core, IHART is more than a crisis response program it is a bridge between people in need and the systems designed to help them. We work to reduce unnecessary law enforcement involvement, emergency department utilization, and repeated crises by addressing the underlying social and behavioral factors that contribute to instability. Equally important, we invest in prevention through community outreach, wellness initiatives, school partnerships, and collaborative engagement that strengthens neighborhoods before crises occur.

Every interaction represents an opportunity to restore hope, rebuild trust, and remind someone that they are not alone. Our success is measured not only by the crises we help resolve, but by the relationships we build, the lives we help stabilize, and the stronger, healthier community we create together. Through compassion, collaboration, and an unwavering commitment to service, IHART continues to demonstrate that meeting people with dignity and humanity can transform lives while making our community safer, healthier, and more resilient.

Our Impact: More Than Numbers

Calls for Service

of Dispatches



- **7.2: Average Response Time**
- **116: EMS Present**
- **140: PD Present**
- **1.6k: Relocations**
- **84: MH Support Link**
- **127: Transportation**

During the reporting period, **IHART responded to 2,051 calls for service**, representing more than 2,000 moments where individuals, families, businesses, and community members reached out during times of uncertainty, vulnerability, or crisis. Every response reflects an opportunity to de-escalate conflict, provide hope, remove barriers, and connect people to the resources needed to move toward stability.

Our team maintained an **average response time of just 7.2 minutes**, ensuring that individuals in crisis received timely intervention when it mattered most. In many behavioral health and social service emergencies, a compassionate response delivered within minutes can prevent a situation from escalating and significantly improve outcomes for everyone involved.

Although IHART is designed to serve as an alternative response whenever appropriate, collaboration remains essential. During the year, our teams worked alongside **Emergency Medical Services (EMS) on 116 incidents** and partnered with the **Vallejo Police Department on 140 responses** where additional medical attention, public safety support, or specialized intervention was necessary. These

coordinated responses demonstrate IHART's role as a trusted partner within Vallejo's public safety system, ensuring residents receive the right level of care based on their unique circumstances.

Beyond crisis intervention, IHART focused on addressing the underlying barriers that often contribute to repeated emergencies. The program successfully completed **more than 1,600 resource relocations and service linkages**, helping individuals access shelter, safe environments, family reunification, medical appointments, community resources, and other essential supports that promote long-term stability. Rather than simply resolving the immediate crisis, these interventions helped move people toward safer and more sustainable outcomes.

Recognizing that behavioral health care is often the cornerstone of recovery, IHART provided **84 direct mental health support linkages**, connecting residents with behavioral health professionals, counseling services, crisis stabilization resources, and ongoing treatment. These connections represent critical opportunities for continued healing and demonstrate the program's commitment to addressing the root causes of crisis rather than only the symptoms.

Transportation also remained a vital component of service delivery. During the reporting period, IHART provided **127 supportive transports**, ensuring individuals could safely reach shelters, medical providers, behavioral health appointments, treatment programs, social service agencies, or other critical destinations. For many residents, transportation is one of the greatest barriers to accessing care. By removing that barrier, IHART increased access to life-changing services while reducing the likelihood of future crises.

Together, these outcomes illustrate that IHART's impact extends far beyond responding to emergency calls. Every response, partnership, referral, transport, and follow-up represents a person who was met with dignity, compassion, and practical support. The true measure of IHART's success is not simply the number of calls answered, but the lives stabilized, the relationships built, and the hope restored throughout the Vallejo community.

Follow-Up: Building Trust Beyond the Crisis

At IHART, we recognize that meaningful change rarely happens during a single interaction. While responding to an immediate crisis is essential, lasting impact is created through what happens after the call. Our follow-up efforts are intentionally designed to rebuild trust, promote stability, and ensure that individuals remain connected to the support systems they need. Through regular check-ins, wellness

assessments, resource navigation, and ongoing engagement, we demonstrate that our commitment to the people we serve extends well beyond the initial crisis.

Consistent follow-up allows IHART to build authentic relationships with residents who may have experienced trauma, isolation, homelessness, behavioral health challenges, or repeated interactions with emergency systems. By showing up consistently and keeping our commitments, we establish rapport, strengthen trust, and create opportunities for individuals to engage with services at their own pace. These relationships often become the foundation for improved mental health, increased service participation, reduced repeat crises, and greater overall stability.

For many of the individuals we serve, trust has been difficult to build and easy to lose. Our follow-up model reflects the understanding that healing and recovery require consistency, patience, and genuine human connection. Every return visit, phone call, wellness check, and resource connection sends a powerful message: **you have not been forgotten.**

This commitment to sustained engagement is one of **IHART's greatest strengths and continues to transform crisis response from a single event into a pathway toward long-term wellness, resilience, and community connection.**

Case Management Services

IHART's work extends beyond crisis response by providing comprehensive, person-centered case management designed to address the complex needs that often contribute to repeated crises. When an individual requires ongoing support, they are referred to our Behavioral Health Specialist, who conducts a more in-depth assessment, identifies barriers to stability, and coordinates appropriate services across multiple systems of care. These barriers may include behavioral health needs, physical health concerns, housing instability, substance use, access to benefits, transportation, employment, or obtaining essential identification and legal documents. Rather than addressing each challenge in isolation, our approach focuses on the whole person, recognizing that long-term stability is achieved by coordinating services that address multiple needs simultaneously.

Working collaboratively with each individual, our Behavioral Health Specialist develops personalized action plans and, when appropriate, safety plans that outline achievable goals, identify strengths, and connect clients to the resources necessary to move toward greater independence and self-efficacy. Through ongoing advocacy, coordination, and follow-up, IHART helps individuals navigate complex service systems while empowering them to become active participants in their own recovery and well-being.

In addition to direct client case management, IHART utilizes an **ACT (Assertive Community Treatment) Model-informed** approach to support families, caregivers, and loved ones who are often navigating the challenges of caring for someone experiencing a behavioral health crisis. We recognize that lasting recovery is strengthened when the entire support system is equipped with the knowledge and tools to respond effectively. Through education, collaborative planning, communication strategies, and practical coping techniques, IHART helps families develop individualized support plans that promote safety, resilience, and long-term stability. By supporting both the individual and those who care for them, our case management model creates stronger support networks and improves outcomes for the entire family system.

Linkage To Services

One of IHART's greatest strengths is our ability to connect individuals and families to the resources they need not simply through referrals, but through meaningful, coordinated engagement. During the reporting period, IHART successfully linked **more than 465 individuals and families** to essential community services, including behavioral health treatment, medical care, housing and shelter resources, substance use services, food assistance, public benefits, employment resources, and other supportive programs. In addition, the team provided **barrier removal support to more than 600 individuals**, addressing obstacles such as transportation, obtaining identification documents,

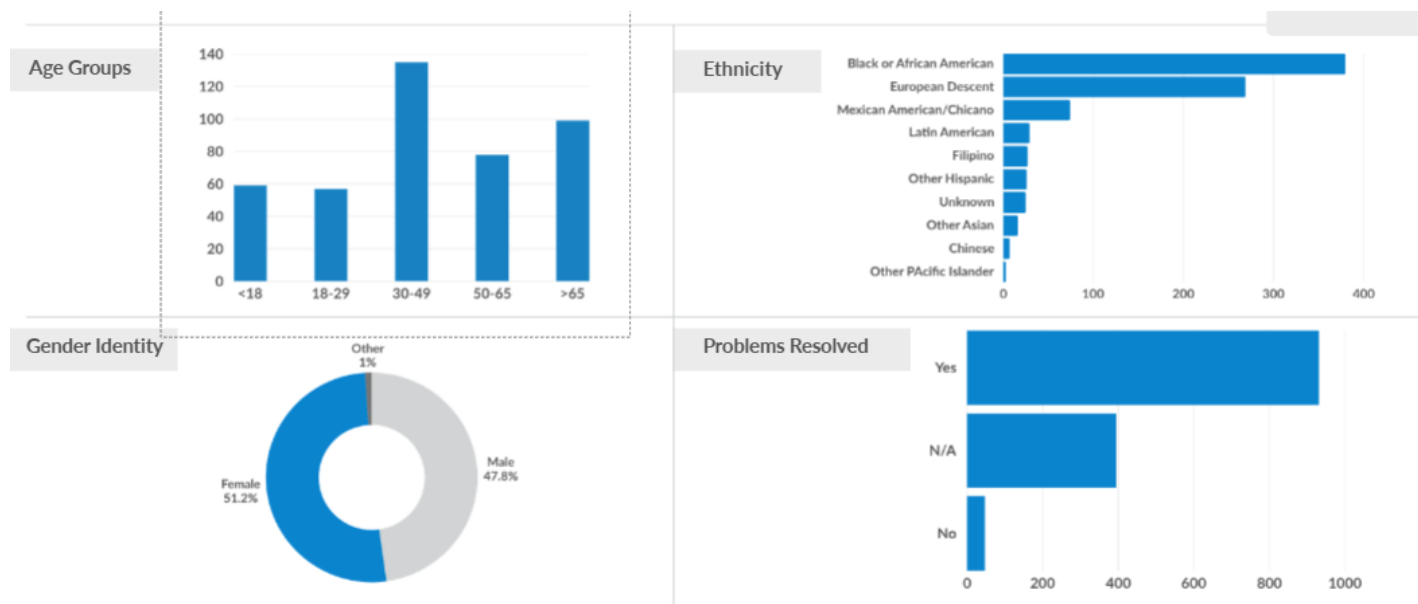
navigating complex service systems, and accessing other critical resources that often prevent people from receiving the help they need.

For IHART, linkage is more than providing a phone number or making a referral; it is a commitment to walking alongside people as they navigate their path toward stability. We recognize that many individuals have experienced frustration, trauma, or repeated barriers when trying

to access services. For that reason, our work does not end when a referral is made. **Whenever appropriate, IHART remains engaged through follow-up, advocacy, coordination, and case management until individuals have established meaningful connections with services and demonstrate a greater sense of stability. Whether helping someone attend their first appointment, coordinating communication between providers, or removing barriers that threaten continued engagement, our goal is to ensure that individuals are not left to navigate complex systems alone.**

This commitment reflects our belief that true success is measured not by the number of referrals made, but by the number of lives meaningfully changed. By remaining engaged beyond the initial crisis and supporting individuals through the challenges of accessing care, IHART helps transform referrals into lasting relationships, services into opportunities, and moments of crisis into pathways toward hope, healing, and self-sufficiency.

Demographics

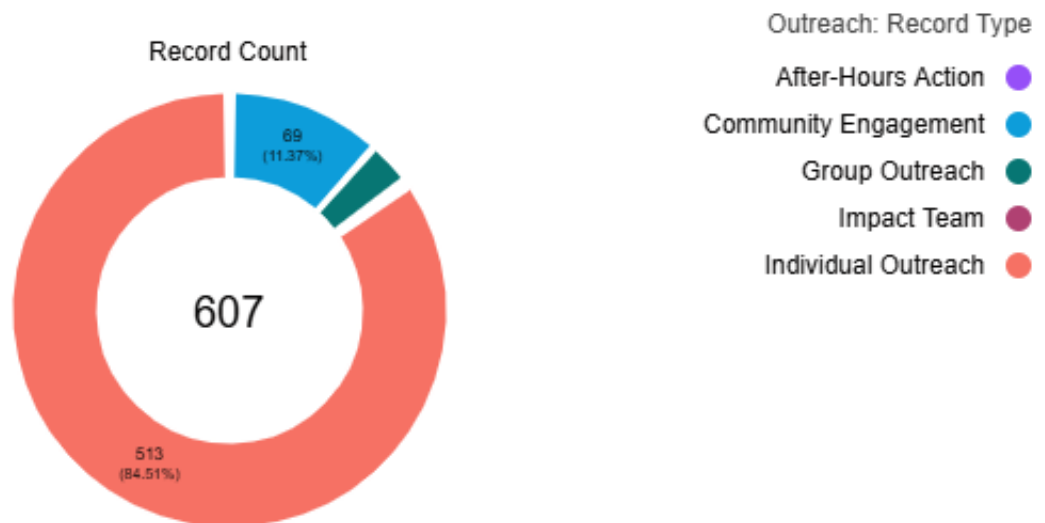


Demographic Overview

IHART's service data reflects both the broad reach of the program and the diversity of the Vallejo community. During this reporting period, the largest proportion of individuals served were adults between the ages of **30 and 49**, an age group that often faces the intersecting challenges of behavioral health concerns, housing instability, employment barriers, family responsibilities, and chronic health conditions. Demographically, the highest number of individuals served identified as **Black or African American**, followed closely by individuals of **European descent**, reflecting the communities most frequently accessing crisis response and supportive services. **At the same time, IHART's reach extended across virtually every racial, ethnic, cultural, and socioeconomic group represented in Vallejo**, demonstrating that behavioral health challenges and life crises affect individuals from every background. Gender representation among those served remained nearly evenly divided, reinforcing that the need for compassionate, community-based crisis intervention transcends gender, race, age, and circumstance. These demographics affirm IHART's commitment to providing equitable, culturally responsive, and trauma-informed care to every resident while continuing to build trust across the diverse communities that make Vallejo unique.

Outreach

Outreach by Type



Community outreach is one of IHART's most valuable investments because we understand that trust is built long before a crisis occurs. Throughout the year, our team remained actively engaged across Vallejo by visiting businesses, schools, neighborhood groups, faith-based organizations, community-based organizations, healthcare providers, and community events to educate residents about who we are, the services we provide, and how to access support. These interactions created opportunities not only to introduce IHART as a compassionate alternative response program, but also to answer questions, dispel misconceptions, listen to community concerns, and strengthen relationships with those we serve. By maintaining a visible, approachable, and consistent presence throughout the community, IHART continues to build credibility, increase awareness of behavioral health resources, and establish itself as a trusted partner before a crisis ever occurs. This proactive approach ensures that when individuals or families need help, they are more likely to seek support from a program they recognize, trust, and know is committed to serving them with dignity, compassion, and respect.

Another key component of IHART's outreach efforts was our partnership with the NAVIGATION CENTER during its first six months of operation. Throughout this period, our team provided reliable transportation and supportive engagement to residents, ensuring they could attend medical appointments, Social Security and public benefits appointments, and other essential services. By helping individuals obtain critical documents and access the resources necessary for housing, healthcare, and financial stability, IHART played an important role in

preparing residents for the next phase of their transition toward long-term independence and self-sufficiency.

OUTCOMES

Behind every outcome is a person whose life was impacted through compassion, connection, and consistent support. Whether helping an individual safely relocate from an unsafe environment, reconnecting someone to behavioral health care, assisting a family in navigating complex social services, or removing barriers that prevented access to housing, healthcare, or essential resources, IHART's work is centered on creating meaningful and lasting change. We recognize that success is not always measured by the immediate resolution of a crisis, but by helping individuals take the next step toward stability, safety, and hope.

Many of the people we serve are facing some of the most difficult moments of their lives. Through trauma-informed intervention, personalized support, and continued follow-up, IHART has helped residents regain a sense of direction, reconnect with critical services, strengthen family support, and begin rebuilding their lives.

While every journey looks different, our commitment remains the same: to meet people with dignity, walk alongside them through their challenges, and remain engaged until they are connected to the support systems that can sustain their progress. These outcomes represent more than services delivered they represent lives stabilized, relationships restored, barriers removed, and opportunities created for individuals and families to move forward with greater confidence, resilience, and hope.

Success Stories: The Lives Behind the Numbers

While data helps tell the story of IHART's impact, our greatest measure of success is found in the lives we have been privileged to touch. Every call represents a person, a family, or a community member facing one of the most difficult moments of their life. The following stories illustrate the power of compassionate intervention, collaborative partnerships, and the belief that lasting change happens when we remain committed long after the immediate crisis has ended.

- **Restoring Hope for a Family in Crisis:** IHART responded to a call involving a young teenager who was wandering through a neighborhood, checking the doors of nearby homes. Upon arrival, the youth appeared to be in significant emotional distress and was largely unable to communicate. Through patient engagement, the team located his mother and learned that the family had recently experienced the devastating loss of the child's father while also facing eviction and involvement with Child Protective Services. Rather than treating the incident as an isolated event, **in collaboration with FIGHTING BACK PARTNERSHIP**, IHART remained engaged with the family over the following months providing support during CPS proceedings, helping the youth obtain required immunizations for school enrollment, and connecting the family to critical resources. Today, the young man is enrolled in school, communicating effectively, and thriving, while the family has regained a greater sense of stability and hope.
- **Preserving Independence for a Vulnerable Senior:** A 76-year-old resident returned home after an extended hospitalization for heart failure only to discover that his utilities had been disconnected because of an overdue balance exceeding \$700. Living on a fixed income and dependent upon electrically powered medical equipment, he faced a life-threatening situation. **IHART quickly coordinated emergency financial assistance, helping restore his utility services** and ensuring he could safely return home with access to the equipment necessary to manage his health. This intervention not only prevented a potentially avoidable medical emergency but also allowed him to maintain his independence and dignity.
- **Supporting Survivors of Domestic Violence:** As incidents involving domestic violence continued to rise, IHART strengthened its partnership with **VEST** to provide trauma-informed, survivor-centered support. Throughout the year, the two programs collaboratively served multiple survivors, ensuring they received immediate safety planning, advocacy, emergency

resources, behavioral health support, and ongoing case management. These coordinated efforts helped survivors move beyond crisis toward safety, healing, and long-term stability.

- **Helping Survivors of Human Trafficking Find Safety:** IHART continued to expand its response to individuals impacted by human trafficking through partnerships with organizations such as **SANE SORT**. During the reporting period, the team assisted in the relocation of several trafficking survivors, helping reconnect individuals with safe family members and supportive networks in states including **Florida, Illinois, and Wyoming**. These efforts required extensive coordination across agencies and jurisdictions, but ultimately provided survivors with an opportunity to escape exploitation, rebuild their lives, and begin their healing journey in safe and supportive environments.

These stories reflect the heart of IHART's mission. Beyond responding to crises, we strive to restore dignity, strengthen families, protect the vulnerable, and remind every individual we encounter that they are not alone. Each success represents the collective impact of compassion, collaboration, and an unwavering commitment to walking alongside people until they have the opportunity to move toward safety, stability, and hope.

Conclusion

As we reflect on the past year, one truth has become abundantly clear: **IHART is far more than a crisis response program, it is a lifeline.** Every call answered represents a person in need. Every follow-up reflects a commitment that extends beyond the moment of crisis. Every partnership, referral, relocation, and success story represents a life touched by compassion, dignity, and hope. While the data tells an important story, it can never fully capture the mother who found support when she thought she had nowhere to turn, the senior who was able to safely remain in his home, the child who returned to school after experiencing unimaginable trauma, or the survivor who found safety and the opportunity to begin again. These are the moments that define the true value of IHART.

The continued success of this program would not be possible without the City of Vallejo's vision and investment in a response model that recognizes that many community crises require compassion, connection, and clinical support alongside public safety. As the needs of our community continue to grow, so too does the demand for IHART's services. We respectfully ask for your continued support not only to sustain the program as it exists today, but to invest in its future. Expanding IHART into a **24-hour, seven-day-a-week service** would ensure that compassionate crisis response is available whenever our residents need it, not only during limited operating hours. **Crisis does not follow a schedule, and neither should access to care.**

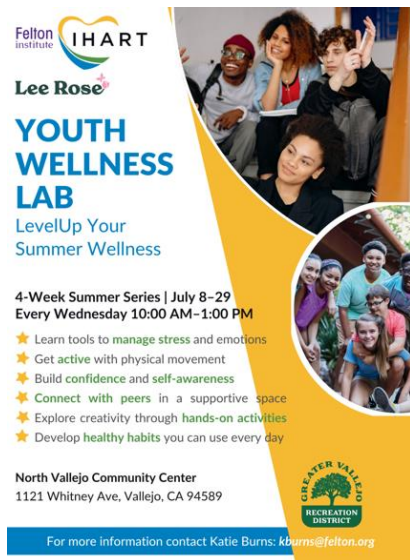
We know there is more work to do. We know there are more lives to reach, more families to support, and more opportunities to prevent tragedy before it occurs. We also know that IHART has demonstrated its ability to build trust, reduce barriers, strengthen partnerships, and serve as a true bridge between our neighbors and the services that can change their lives. With continued investment and support, IHART can continue redefining what community safety looks like one rooted not only in emergency response, but in prevention, healing, collaboration, and human connection.

Together, we have built something that our community believes in. With your continued partnership, we can ensure that every resident facing crisis has someone to call, someone who will show up with compassion, and someone who will stay long enough to help them find a path forward. That is the future we envision. That is the future IHART is prepared to help build.

SINCERELY, **THE IHART TEAM**

COMMUNITY ENGAGEMENT & EVENTS

- 538: Community Events
- 8: Neighborhood Impact Team
- 52: Community/ Business Watch Meetings



Felon Institute IHART
Lee Rose
YOUTH WELLNESS LAB
 LevelUp Your Summer Wellness

4-Week Summer Series | July 8-29
 Every Wednesday 10:00 AM-1:00 PM

- ★ Learn tools to **manage stress** and emotions
- ★ Get active with physical movement
- ★ Build confidence and self-awareness
- ★ Connect with peers in a supportive space
- ★ Explore creativity through **hands-on activities**
- ★ Develop **healthy habits** you can use every day

North Vallejo Community Center
 1121 Whitney Ave, Vallejo, CA 94589

For more information contact Katie Burns: kburns@felton.org



Felon Institute IHART FOSS
FREE EVENT
Community Walk & Run
Mental Health is Ours

SATURDAY, MAY 16
10AM - 12PM

LOCATION
 2 Florida St.
 Vallejo, CA 94590

EVENT SCHEDULE
Check-In & Registration
 9:30AM

Runners Start
 10:00 AM

Walkers Start
 10:30 AM

MOVE YOUR BODY & SUPPORT MENTAL WELLNESS
 Join us for a community walk and run in recognition of Mental Health Month. Together we can raise awareness and remind each other that caring for our mental health is something we all share.

DETAILS
 Approx. 2 miles
 Start and finish at 2 Florida St, with a scenic waterfront route.

Children Are Welcome
 All participants under 18 must be accompanied by an adult.

REGISTER TODAY

For more information email communications@felton.org

Can't attend but still want to support mental health services?
 Make a donation at felton.org/donate



Felon Institute IHART
IHCART YOUR HEALTH

Event Details

March 21, 2026

12 PM - 4 PM

2 Florida Street, Vallejo, CA 94590 (IHART Office)

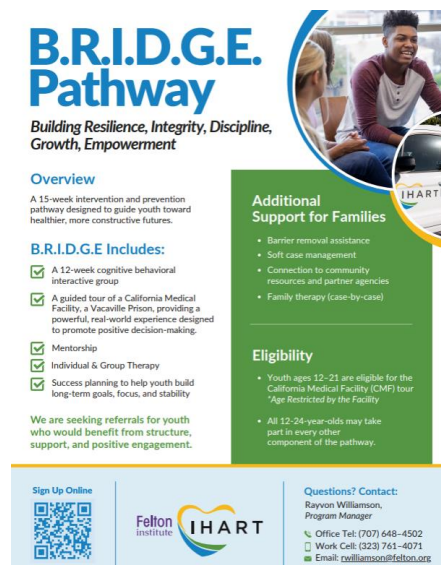
A FREE, family-friendly day of care, connection, and community.

WHAT TO EXPECT

- Preventive health screenings
- Mental health check-ins & resource navigation
- Youth activities & family-friendly engagement
- Mobile showers, food distribution & clothing resources
- Food, music & community connection

IN PARTNERSHIP WITH:
 Planned Parenthood • The City of Vallejo • Kaiser Permanente

For more information contact Katie Burns: kburns@felton.org



B.R.I.D.G.E. Pathway
Building Resilience, Integrity, Discipline, Growth, Empowerment

Overview
 A 15-week intervention and prevention pathway designed to guide youth toward healthier, more constructive futures.

B.R.I.D.G.E. Includes:

- ✓ A 12-week cognitive behavioral interactive group
- ✓ A guided tour of a California Medical Facility, a Vacaville Prison, providing a powerful, real-world experience designed to promote positive decision-making.
- ✓ Mentorship
- ✓ Individual & Group Therapy
- ✓ Success planning to help youth build long-term goals, focus, and stability

We are seeking referrals for youth who would benefit from structure, support, and positive engagement.

Additional Support for Families

- Barrier removal assistance
- Soft case management
- Connections to community resources and partner agencies
- Family therapy (case-by-case)

Eligibility

- Youth ages 12-21 are eligible for the California Medical Facility (CMF) tour 'Age Restricted by the Facility'
- All 12-24-year-olds may take part in every other component of the pathway.

Sign Up Online

Questions? Contact:
 Rayvon Williamson,
 Program Manager
 Office Tel: (707) 648-4502
 Work Cell: (323) 761-4071
 Email: rwilliamson@felton.org

